

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region - CY 2005**

Activity	1.0 +	1.9 A	2.0 +	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair		✓	⊙							
1A2 Crack Sealing				✓		⊙				
1A3 Shoulder Maintenance				✓	⊙					
1A4 Sweeping and Cleaning			✓ ⊙							
1B1 Safety Patrol					⊙	✓				
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches			✓	⊙						
2A2 Maintain Culverts					✓	⊙				
2A3 Maintain Catch Basins and Inlets				✓ ⊙						
2A4 Maintain Detention/Retention Basins						✓ ⊙				
2A5 Slope Repair		✓		⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup							✓	⊙		
3A2 Noxious Weed Control		✓		⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions		✓		⊙						
3A5 Landscape Maintenance						✓	⊙			
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair				✓	⊙					
4A2 Structural Bridge Repair						✓ ⊙				
4A3 Bridge Cleaning			✓			⊙				
4B1 Movable and Floating Bridge Operations			⊙							
4B2 Keller Ferry Operations				⊙						
4B3 Urban Tunnel Systems				⊙						
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		✓				⊙				
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A1 Pavement Striping Maintenance		✓ ⊙								
6A2 Raised/Depressed Pavement Marker Maintenance				⊙		✓				
6A3 Pavement Marking Maintenance				✓			⊙			
6A4 Regulatory Sign Maintenance					⊙			✓		
6A5 Guide Sign Maintenance				✓	⊙					
6A6 Guidepost Maintenance							✓ ⊙			
6A7 Guardrail Maintenance		⊙	✓							
6B1 Traffic Signal Systems						⊙		✓		
6B2 Highway Lighting Systems		✓		⊙						
6B3 Intelligent Traffic Systems					⊙	✓				
<b>Group - 7 Rest Area Operations</b>										
7B1 Rest Area Operations				✓ ⊙						

**Key**

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region Area 1 - CY 2005**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair			⊙	✓						
1A2 Crack Sealing				✓		⊙				
1A3 Shoulder Maintenance			✓	⊙						
1A4 Sweeping and Cleaning		⊙						✓		
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓	⊙							
2A2 Maintain Culverts			✓	⊙						
2A3 Maintain Catch Basins and Inlets			✓	⊙						
2A5 Slope Repair		✓	⊙							
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup				✓	⊙			⊙	✓	
3A2 Noxious Weed Control				✓	⊙					
3A3 Nuisance Vegetation Control				⊙		✓				
3A4 Control of Vegetation Obstructions		✓	⊙							
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair			✓	⊙						
4A3 Bridge Cleaning			✓		⊙					
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		✓			⊙					
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Maintenance			⊙			✓				
6A3 Pavement Marking Maintenance			✓		⊙					
6A6 Guidepost Maintenance					⊙	✓				
6A7 Guardrail Maintenance		✓	⊙							

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region Area 2 - CY 2005**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
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**Group - 1 Roadway Maintenance and Operations**

1A1 Pavement Patching and Repair		✓	⊙								
1A2 Crack Sealing					✓		⊙				
1A3 Shoulder Maintenance			✓			⊙					
1A4 Sweeping and Cleaning		✓	⊙								

**Group - 2 Drainage Maintenance and Slope Repair**

2A1 Maintain Ditches				⊙		✓					
2A2 Maintain Culverts					✓		⊙				
2A3 Maintain Catch Basins and Inlets				✓	⊙						
2A5 Slope Repair			✓	⊙							

**Group - 3 Roadside and Vegetation Management**

3A1 Litter Pickup							✓		⊙		
3A2 Noxious Weed Control			✓	⊙							
3A3 Nuisance Vegetation Control			✓		⊙						
3A4 Control of Vegetation Obstructions	✓				⊙						

**Group - 4 Bridge and Urban Tunnel Maintenance and Operations**

4A1 Bridge Deck Repair				✓	⊙						
4A3 Bridge Cleaning			✓			⊙					

**Group - 5 Snow and Ice Control Operations**

5B1 Snow and Ice Control Operations		✓				⊙					
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**Group - 6 Traffic Control Maintenance and Operations**

6A2 Raised/Depressed Pavement Marker Maintenance				⊙		✓					
6A3 Pavement Marking Maintenance					✓		⊙				
6A6 Guidepost Maintenance							✓	⊙			
6A7 Guardrail Maintenance		⊙		✓							

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region Area 3 - CY 2005**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F	5.9 -
<b>Group - 1 Roadway Maintenance and Operations</b>											
1A1 Pavement Patching and Repair		✓	⊙								
1A2 Crack Sealing				✓		⊙					
1A3 Shoulder Maintenance					✓	⊙					
1A4 Sweeping and Cleaning	✓		⊙								
<b>Group - 2 Drainage Maintenance and Slope Repair</b>											
2A1 Maintain Ditches			✓	⊙							
2A2 Maintain Culverts					✓	⊙					
2A3 Maintain Catch Basins and Inlets			✓	⊙							
2A5 Slope Repair		✓	⊙								
<b>Group - 3 Roadside and Vegetation Management</b>											
3A1 Litter Pickup						✓		⊙			
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control	✓				⊙						
3A4 Control of Vegetation Obstructions		✓			⊙						
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>											
4A1 Bridge Deck Repair				✓	⊙						
4A3 Bridge Cleaning		✓				⊙					
<b>Group - 5 Snow and Ice Control Operations</b>											
5B1 Snow and Ice Control Operations			✓		⊙						
<b>Group - 6 Traffic Control Maintenance and Operations</b>											
6A2 Raised/Depressed Pavement Marker Maintenance				⊙		✓					
6A3 Pavement Marking Maintenance					✓		⊙				
6A6 Guidepost Maintenance						✓	⊙				
6A7 Guardrail Maintenance		✓	⊙								

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region Area 4 - CY 2005**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
<b>Group - 1 Roadway Maintenance and Operations</b>											
1A1 Pavement Patching and Repair	✓		⊙								
1A2 Crack Sealing				✓		⊙					
1A3 Shoulder Maintenance					✓	⊙					
1A4 Sweeping and Cleaning	✓		⊙								
<b>Group - 2 Drainage Maintenance and Slope Repair</b>											
2A1 Maintain Ditches		✓		⊙							
2A2 Maintain Culverts					✓	⊙					
2A3 Maintain Catch Basins and Inlets				⊙		✓					
2A5 Slope Repair			✓	⊙							
<b>Group - 3 Roadside and Vegetation Management</b>											
3A1 Litter Pickup							✓	⊙			
3A2 Noxious Weed Control		✓		⊙							
3A3 Nuisance Vegetation Control		✓			⊙						
3A4 Control of Vegetation Obstructions	✓				⊙						
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>											
4A1 Bridge Deck Repair			✓	⊙							
4A3 Bridge Cleaning			✓			⊙					
<b>Group - 5 Snow and Ice Control Operations</b>											
5B1 Snow and Ice Control Operations		✓			⊙						
<b>Group - 6 Traffic Control Maintenance and Operations</b>											
6A2 Raised/Depressed Pavement Marker Maintenance				⊙			✓				
6A3 Pavement Marking Maintenance		✓					⊙				
6A6 Guidepost Maintenance							⊙	✓			
6A7 Guardrail Maintenance		⊙		✓							

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Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			SF/LM	SL	SF/LM	SL	
1A1 - Pavement Patching and Repair							SL Target: 2.24
	1	1	810	1.81	2070	3.02	2.42
		2	1262	2.26	1227	2.23	2.24
	Area 1 average:			2.04		2.63	2.33
	2	1	81	1.08	423	1.42	1.25
		2	65	1.07	1192	2.19	1.63
		3	0	1.00	0	1.00	1.00
	Area 2 average:			1.05		1.54	1.29
	3	1	2956	3.32	54	1.05	2.19
		2	45	1.05	86	1.09	1.07
	Area 3 average:			2.18		1.07	1.63
	4	1	476	1.48	283	1.28	1.38
		2	2	1.00	1	1.00	1.00
	Area 4 average:			1.24		1.14	1.19
Southwest Region average:				1.63		1.59	1.61

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			LF/LM	SL	LF/LM	SL	
1A2 - Crack Sealing							SL Target: 3.99
	1	1	235	1.94	344	2.38	2.16
		2	716	3.43	790	3.58	3.51
	Area 1 average:			2.69		2.98	2.83
	2	1	1535	4.36	744	3.49	3.92
		2	831	3.66	884	3.77	3.72
		3	0	1.00	0	1.00	1.00
	Area 2 average:			3.01		2.75	2.88
	3	1	834	3.67	109	1.44	2.55
		2	284	2.14	486	2.95	2.54
	Area 3 average:			2.90		2.19	2.55
	4	1	1371	4.25	571	3.14	3.70
		2	72	1.29	75	1.30	1.29
	Area 4 average:			2.77		2.22	2.49
Southwest Region average:				2.84		2.54	2.69

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% SF	SL	% SF	SL	
1A3 - Shoulder Maintenance							SL Target: 3.25
	1	1	2.48%	2.24	3.19%	2.59	2.42
		2	1.71%	1.85	2.91%	2.45	2.15
	Area 1 average:			2.05		2.52	2.29
	2	1	3.1%	2.55	3.7%	2.85	2.70
		2	2.47%	2.24	1.3%	1.65	1.94
		3	0%	1.00	0%	1.00	1.00
	Area 2 average:			1.93		1.83	1.88
	3	1	4.84%	3.21	3.47%	2.73	2.97
		2	3.37%	2.69	5.35%	3.34	3.01
	Area 3 average:			2.95		3.04	2.99
	4	1	4.23%	3.06	1.9%	1.95	2.50
		2	6.5%	3.62	5.39%	3.35	3.49
	Area 4 average:			3.34		2.65	2.99
Southwest Region average:				2.57		2.51	2.54
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% SF	SL	% SF	SL	
1A4 - Sweeping and Cleaning							SL Target: 2.25
	1	1	46.33%	5.32	21.57%	4.08	4.70
		2	43.97%	5.20	35.16%	4.76	4.98
	Area 1 average:			5.26		4.42	4.84
	2	1	1.23%	1.25	2.47%	1.49	1.37
		2	0.05%	1.01	0.28%	1.06	1.03
		3	30.93%	4.55	0%	1.00	2.77
	Area 2 average:			2.27		1.18	1.73
	3	1	1.54%	1.31	0.18%	1.04	1.17
		2	0%	1.00	3.12%	1.62	1.31
	Area 3 average:			1.15		1.33	1.24
	4	1	0.6%	1.12	1.51%	1.30	1.21
		2	0%	1.00	0%	1.00	1.00
	Area 4 average:			1.06		1.15	1.11
Southwest Region average:				2.43		2.02	2.23
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Hrs/CLM	SL	Hrs/CLM	SL	
1B1 - Safety Patrol							SL Target: 3.25
	Area average:						
Southwest Region average:					8	3.40	3.40

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A1 - Maintain Ditches							SL Target: 2.75
	1	1	1.85%	2.21	5.17%	3.03	2.62
		2	0%	1.00	0%	1.00	1.00
	Area 1 average:			1.61		2.02	1.81
	2	1	0%	1.00	0%	1.00	1.00
		2	8.83%	3.77	34.56%	5.90	4.83
		3	21.7%	5.90	0%	1.00	3.45
	Area 2 average:			3.56		2.63	3.09
	3	1	2.64%	2.41	5.28%	3.06	2.73
		2	0.47%	1.47	0.34%	1.34	1.40
	Area 3 average:			1.94		2.20	2.07
	4	1	0.25%	1.25	0%	1.00	1.13
		2	1.96%	2.24	0.11%	1.11	1.67
	Area 4 average:			1.75		1.05	1.40
Southwest Region average:				2.21		1.98	2.09

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A2 - Maintain Culverts							SL Target: 3.75
	1	1	0%	1.00	27.27%	5.73	3.36
		2	0%	1.00	3.7%	2.57	1.78
	Area 1 average:			1.00		4.15	2.57
	2	1	0%	1.00	21.43%	5.14	3.07
		2	10.34%	4.03	20%	5.00	4.52
		3	0%	1.00	0%	1.00	1.00
	Area 2 average:			2.01		3.71	2.86
	3	1	5%	3.00	0%	1.00	2.00
		2	11.76%	4.18	12.5%	4.25	4.21
	Area 3 average:			3.59		2.63	3.11
	4	1	3.7%	2.57	0%	1.00	1.78
		2	16.13%	4.61	11.11%	4.11	4.36
	Area 4 average:			3.59		2.56	3.07
Southwest Region average:				2.55		3.26	2.90



Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A3 - Maintain Catch Basins and Inlets							SL Target: 2.75
	1	1	2.44%	1.81	3.92%	2.23	2.02
		2	6.78%	2.94	7.14%	3.02	2.98
	Area 1 average:			2.38		2.62	2.50
	2	1	0%	1.00	0%	1.00	1.00
		2	33.33%	5.22	33.33%	5.22	5.22
		3	0%	1.00	0%	1.00	1.00
	Area 2 average:			2.41		2.41	2.41
	3	1	0%	1.00	0%	1.00	1.00
		2	50%	5.90	0%	1.00	3.45
	Area 3 average:			3.45		1.00	2.23
	4	1	25%	4.67	0%	1.00	2.83
		2	20%	4.33	14.29%	3.91	4.12
	Area 4 average:			4.50		2.46	3.48
Southwest Region average:				3.18		2.12	2.65

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
2A4 - Maintain Detention/Retention Basins							SL Target:
	Area average:						
Southwest Region average:			8.5%	3.70			3.70

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% CLM	SL	% CLM	SL	
2A5 - Slope Repair							SL Target: 2.75
	1	1	0%	1.00	0%	1.00	1.00
		2	2.17%	2.09	0%	1.00	1.54
	Area 1 average:			1.54		1.00	1.27
	2	1	2.13%	2.06	0%	1.00	1.53
		2	2.17%	2.09	6.52%	3.84	2.96
		3	0%	1.00	2.56%	2.28	1.64
	Area 2 average:			1.72		2.37	2.05
	3	1	0%	1.00	2.17%	2.09	1.54
		2	0%	1.00	4.26%	3.09	2.04
	Area 3 average:			1.00		2.59	1.79
	4	1	4.26%	3.09	2.13%	2.06	2.57
		2	0%	1.00	0%	1.00	1.00
	Area 4 average:			2.04		1.53	1.79
Southwest Region average:				1.58		1.87	1.72

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Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			EA/CLM	SL	EA/CLM	SL	
3A1 - Litter Pickup							SL Target: 4.75
	1	1	534	4.07	1292	5.58	4.83
		2	1383	5.77	757	4.51	5.14
	Area 1 average:			4.92		5.05	4.98
	2	1	1220	5.44	1469	5.94	5.69
		2	1085	5.17	1058	5.12	5.14
		3	6	1.05	13	1.10	1.07
	Area 2 average:			3.89		4.05	3.97
	3	1	470	3.88	455	3.82	3.85
		2	366	3.46	265	3.06	3.26
	Area 3 average:			3.67		3.44	3.56
	4	1	610	4.22	1170	5.34	4.78
		2	207	2.66	374	3.50	3.08
	Area 4 average:			3.44		4.42	3.93
Southwest Region average:				3.98		4.24	4.11

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A2 - Noxious Weed Control							SL Target: 2.75
	1	1	6.56%	4.16	3.72%	3.49	3.82
		2	0.57%	1.57	0.39%	1.39	1.48
	Area 1 average:			2.86		2.44	2.65
	2	1	0.05%	1.05	0%	1.00	1.03
		2	0.45%	1.45	2.73%	3.09	2.27
		3	0%	1.00	5.14%	4.01	2.51
	Area 2 average:			1.17		2.70	1.93
	3	1	0%	1.00	0%	1.00	1.00
		2	0.01%	1.01	0%	1.00	1.00
	Area 3 average:			1.00		1.00	1.00
	4	1	0.1%	1.10	1.11%	2.07	1.59
		2	0.25%	1.25	0.73%	1.73	1.49
	Area 4 average:			1.18		1.90	1.54
Southwest Region average:				1.55		2.01	1.78

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Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A3 - Nuisance Vegetation Control							SL Target: 2.99
	1	1	14.11%	4.41	14.3%	4.43	4.42
		2	5.62%	3.12	1.49%	1.60	2.36
	Area 1 average:			3.77		3.01	3.39
	2	1	0.01%	1.01	1.09%	1.43	1.22
		2	2.47%	1.99	8.07%	3.61	2.80
		3	0%	1.00	3.87%	2.55	1.77
	Area 2 average:			1.33		2.53	1.93
	3	1	0.06%	1.02	0%	1.00	1.01
		2	0.22%	1.09	0.31%	1.12	1.11
	Area 3 average:			1.06		1.06	1.06
	4	1	0.04%	1.02	2.41%	1.96	1.49
		2	0.21%	1.08	3.45%	2.38	1.73
	Area 4 average:			1.05		2.17	1.61
Southwest Region average:				1.80		2.19	2.00
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% CLM	SL	% CLM	SL	
3A4 - Control of Vegetation Obstructions							SL Target: 2.99
	1	1	0%	1.00	4.35%	4.34	2.67
		2	0%	1.00	0%	1.00	1.00
	Area 1 average:			1.00		2.67	1.83
	2	1	0%	1.00	0%	1.00	1.00
		2	0%	1.00	0%	1.00	1.00
		3	0%	1.00	0%	1.00	1.00
	Area 2 average:			1.00		1.00	1.00
	3	1	2.17%	3.34	0%	1.00	2.17
		2	0%	1.00	0%	1.00	1.00
	Area 3 average:			2.17		1.00	1.58
	4	1	0%	1.00	0%	1.00	1.00
		2	0%	1.00	0%	1.00	1.00
	Area 4 average:			1.00		1.00	1.00
Southwest Region average:				1.29		1.42	1.35
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Score	SL	Score	SL	
3A5 - Landscape Maintenance							SL Target: 3.99
	Area average:						
Southwest Region average:					5.2	3.60	3.60

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
4A1 - Bridge Deck Repair							SL Target: 2.99
	1						
Area 1 average:					0.0032%	2.05	2.05
	2						
Area 2 average:					0.0065%	2.32	2.32
	3						
Area 3 average:					0.0103%	2.63	2.63
	4						
Area 4 average:					0.0048%	2.18	2.18
Southwest Region average:						2.30	2.30
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Completed	SL	% Completed	SL	
4A2 - Structural Bridge Repair							SL Target: 3.75
Area average:							
Southwest Region average:					69.57%	3.70	3.70
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Score	SL	Score	SL	
4A3 - Bridge Cleaning							SL Target: 3.75
	1						
Area 1 average:					3.06	2.03	2.03
	2						
Area 2 average:					3	2.00	2.00
	3						
Area 3 average:					2.92	1.97	1.97
	4						
Area 4 average:					3.44	2.22	2.22
Southwest Region average:						2.06	2.06
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Delayed	SL	% Delayed	SL	
4B1 - Movable and Floating Bridge Operations							SL Target: 2.25
Area average:							
Southwest Region average:							
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Score	SL	Score	SL	
4B2 - Keller Ferry Operations							SL Target: 2.75
Area average:							
Southwest Region average:							

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Closure/Year	SL	Closure/Year	SL	
4B3 - Urban Tunnel Systems							SL Target: 2.75
Area average:							
Southwest Region average:							
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Score	SL	Score	SL	
5B1 - Snow and Ice Control Operations							SL Target:
	1	1	2.1	2.06			2.06
		2	1	1.00			1.00
Area 1 average:				1.53			1.53
	2	1	1.4	1.42			1.42
		2	1.7	1.69			1.69
		3	1.5	1.49			1.49
Area 2 average:			1	1.27			1.27
	3	1	1.6	1.58			1.58
		2	2.5	2.46			2.46
Area 3 average:				2.02			2.02
	4	1	1.8	1.75			1.75
		2	1.9	1.89			1.89
Area 4 average:				1.82			1.82
Southwest Region average:				1.58			1.58
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A1 - Pavement Striping Maintenance							SL Target: 1.99
Area average:							
Southwest Region average:			1.98%	2.25	0.6%	1.60	1.92

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A2 - Raised/Depressed Pavement Marker Maintenance							SL Target: 2.74
	1	1	23.88%	4.39	7.35%	2.47	3.43
		2	35.72%	5.57	8.06%	2.61	4.09
	Area 1 average:			4.98		2.54	3.76
	2	1	13.6%	3.36	29.28%	4.93	4.14
		2	16.24%	3.62	23.16%	4.32	3.97
		3	0%	1.00	0.28%	1.06	1.03
	Area 2 average:			2.66		3.43	3.05
	3	1	13.16%	3.32	2.16%	1.43	2.37
		2	21%	4.10	21.64%	4.16	4.13
	Area 3 average:			3.71		2.80	3.25
	4	1	22.95%	4.30	24.65%	4.47	4.38
		2	11.96%	3.20	11.69%	3.17	3.18
	Area 4 average:			3.75		3.82	3.78
Southwest Region average:				3.77		3.15	3.46
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A3 - Pavement Marking Maintenance							SL Target: 3.99
	1	1	0%	1.00	8.33%	2.79	1.90
		2	30.43%	5.04	0%	1.00	3.02
	Area 1 average:			3.02		1.90	2.46
	2	1	0%	1.00	20%	4.00	2.50
		2	81.82%	5.90	30%	5.00	5.45
		3	0%	1.00	0%	1.00	1.00
	Area 2 average:			2.63		3.33	2.98
	3	1	0%	1.00	6.67%	2.58	1.79
		2	28.57%	4.86	12.5%	3.25	4.05
	Area 3 average:			2.93		2.92	2.92
	4	1	0%	1.00	0%	1.00	1.00
		2	0%	1.00	25%	4.50	2.75
	Area 4 average:			1.00		2.75	1.88
Southwest Region average:				2.40		2.72	2.56
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A4 - Regulatory Sign Maintenance							SL Target: 3.24
	Area average:						
Southwest Region average:					6.34%	4.27	4.27

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A5 - Guide Sign Maintenance							SL Target: 2.99
	Area average:						
Southwest Region average:					2.97%	2.32	2.32
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A6 - Guidepost Maintenance							SL Target: 3.99
	1	1	13.19%	4.32	6.74%	3.35	3.83
		2	33.73%	5.90	3.85%	2.71	4.31
	Area 1 average:			5.11		3.03	4.07
	2	1	1.43%	2.11	17.24%	4.72	3.42
		2	36.19%	5.90	29.49%	5.95	5.92
		3	0.71%	1.71	0.65%	1.65	1.68
	Area 2 average:			3.24		4.11	3.67
	3	1	6.9%	3.38	1.53%	2.13	2.76
		2	10.59%	4.06	10.26%	4.03	4.04
	Area 3 average:			3.72		3.08	3.40
	4	1	2.6%	2.40	12.43%	4.24	3.32
		2	16.42%	4.64	27.78%	5.78	5.21
	Area 4 average:			3.52		5.01	4.27
Southwest Region average:				3.90		3.81	3.85
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A7 - Guardrail Maintenance							SL Target: 1.75
	1	1	0.18%	1.18	0.34%	1.34	1.26
		2	0.65%	1.65	0.01%	1.01	1.33
	Area 1 average:			1.42		1.18	1.30
	2	1	4.55%	3.78	0.28%	1.28	2.53
		2	0.17%	1.17	0.05%	1.05	1.11
		3	0.22%	1.22	15.58%	5.90	3.56
	Area 2 average:			2.06		2.74	2.40
	3	1	0.63%	1.63	1.02%	2.01	1.82
		2	0.05%	1.05	0%	1.00	1.02
	Area 3 average:			1.34		1.50	1.42
	4	1	0.61%	1.61	0.63%	1.63	1.62
		2	13.38%	5.68	1.05%	2.02	3.85
	Area 4 average:			3.64		1.83	2.74
Southwest Region average:				2.11		1.81	1.96

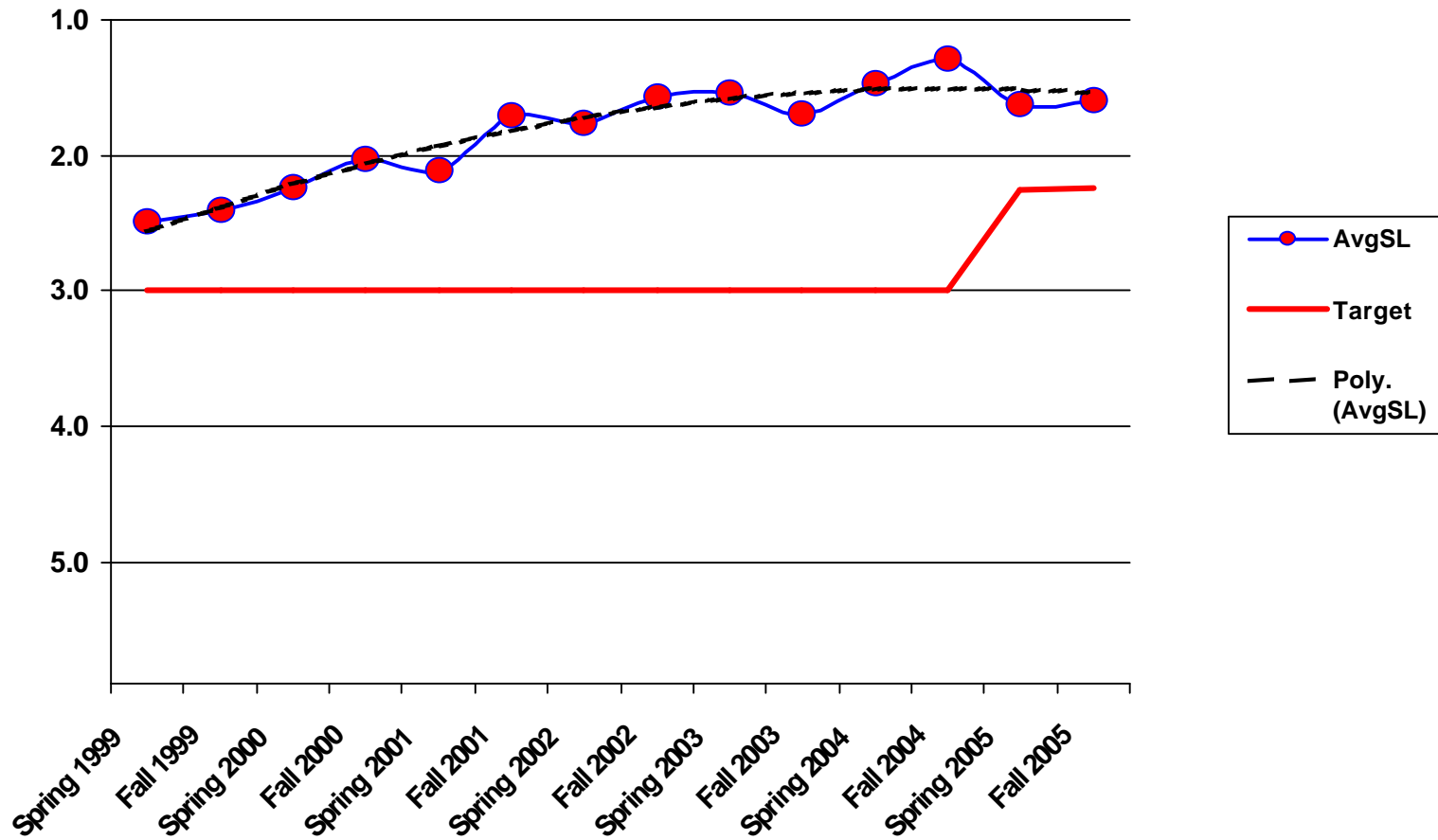
Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

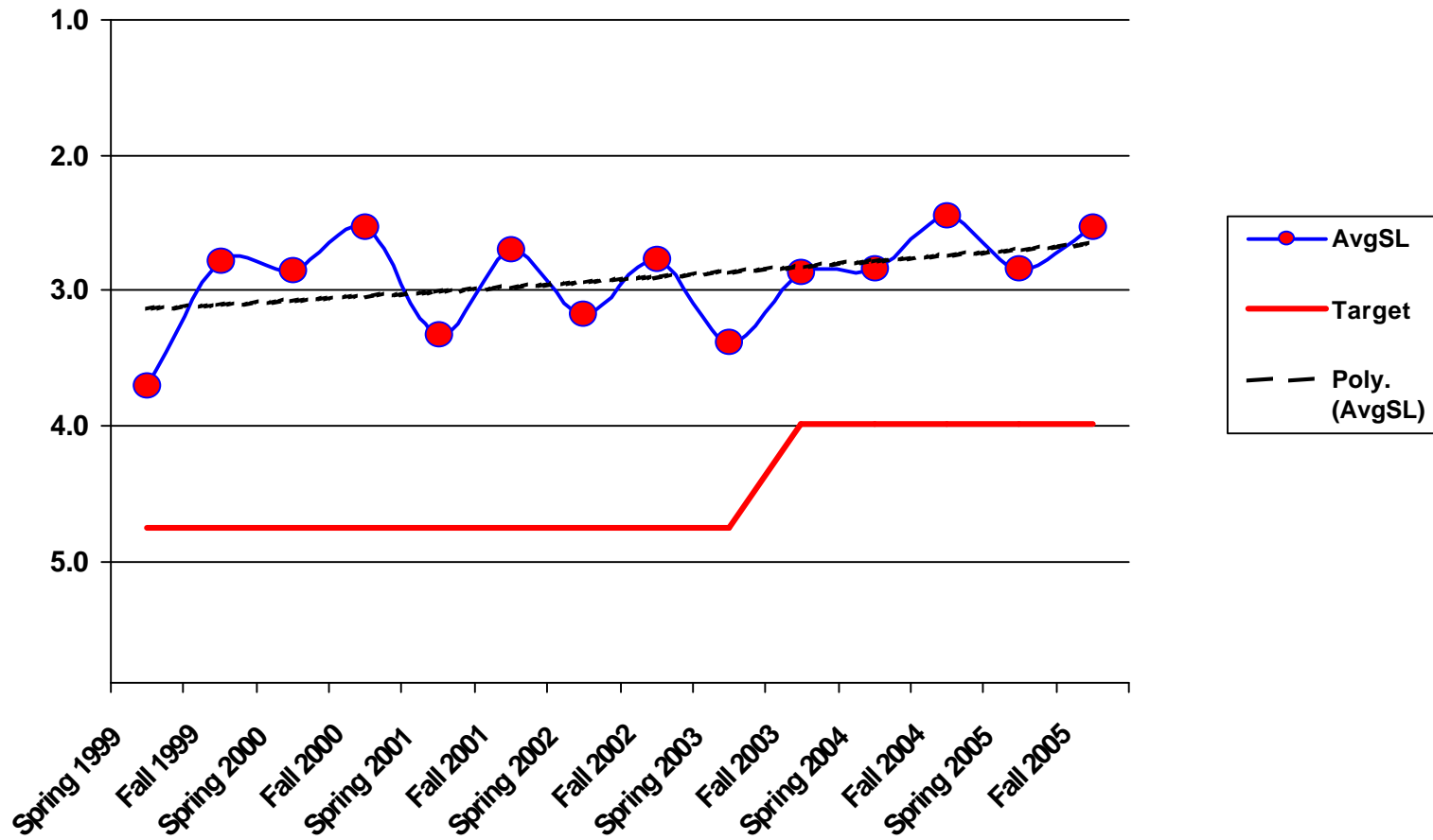
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	
6B1 - Traffic Signal Systems							SL Target: 3.75
Area average:							
Southwest Region average:					2.03	4.03	4.03
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			% Mlfctn	SL	% Mlfctn	SL	
6B2 - Highway Lighting Systems							SL Target: 2.25
Area average:							
Southwest Region average:			5.45%	2.18	0%	1.00	1.59
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	
6B3 - Intelligent Traffic Systems							SL Target: 2.99
Area average:							
Southwest Region average:					1.29	3.29	3.29
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level
			Score	SL	Score	SL	
7B1 - Rest Area Operations							SL Target: 2.75
Area average:							
Southwest Region average:					6	2.27	2.27



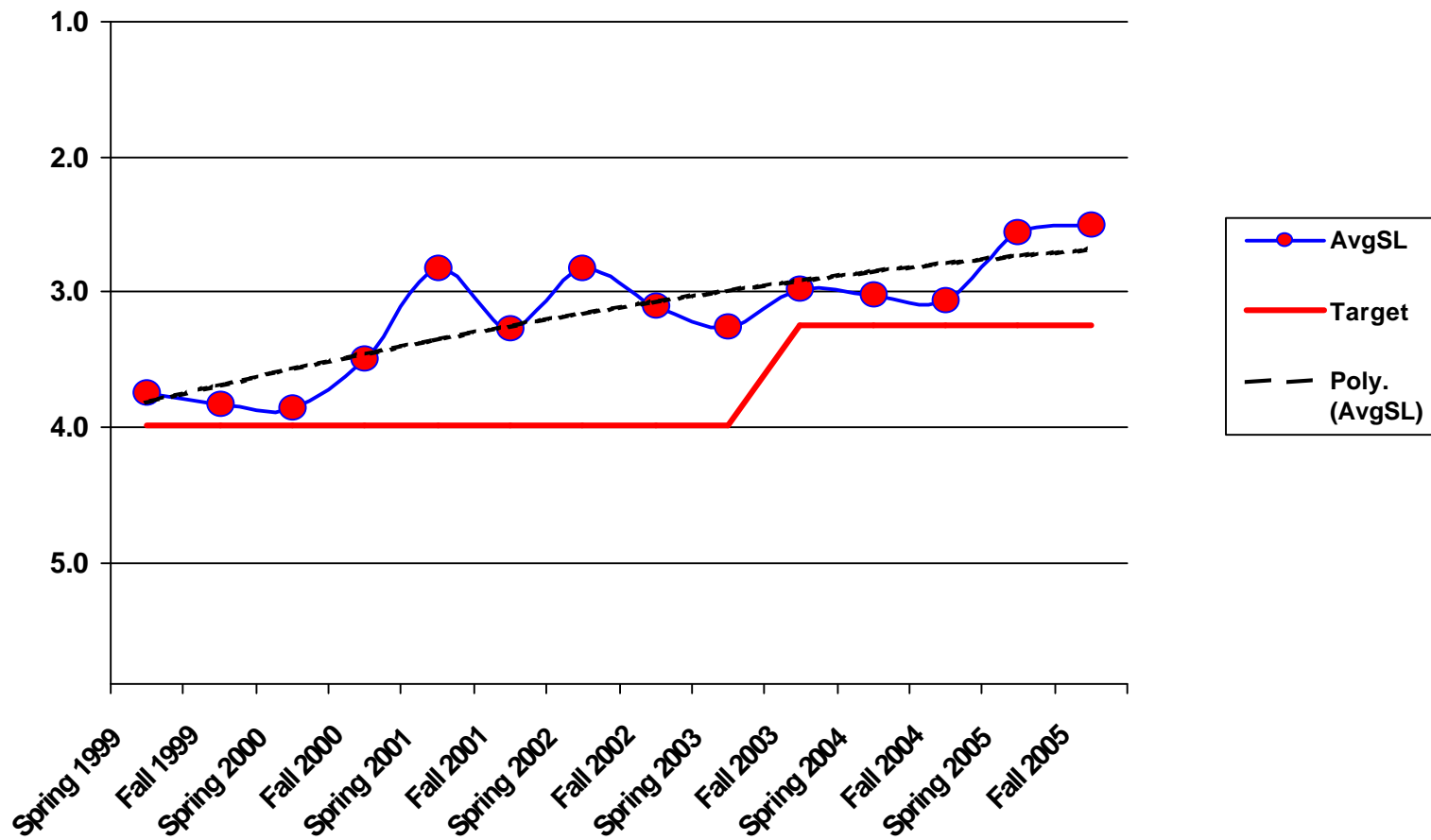
1A1 - Pavement Patching and Repair  
Southwest Region



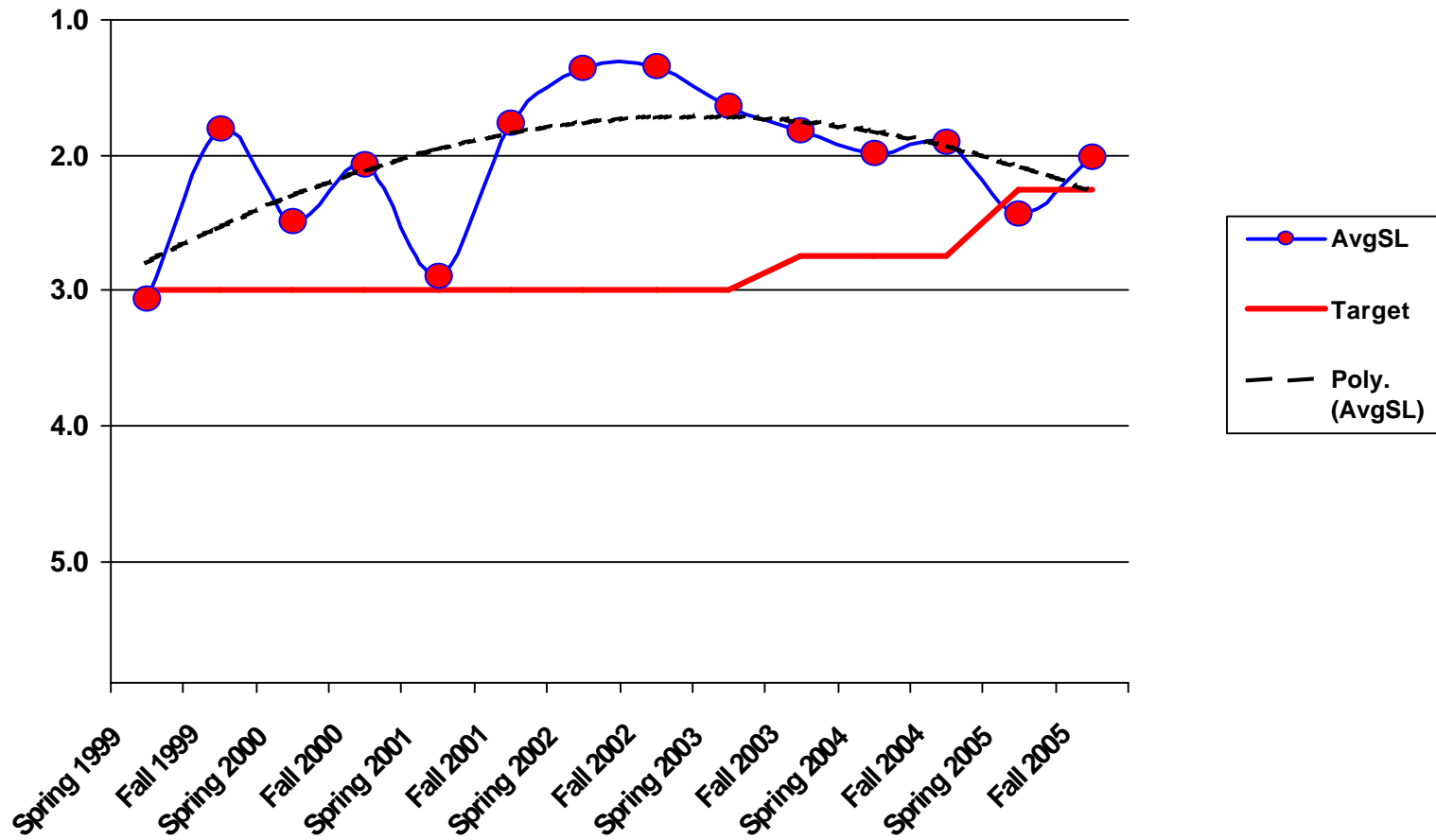
1A2 - Crack Sealing  
Southwest Region



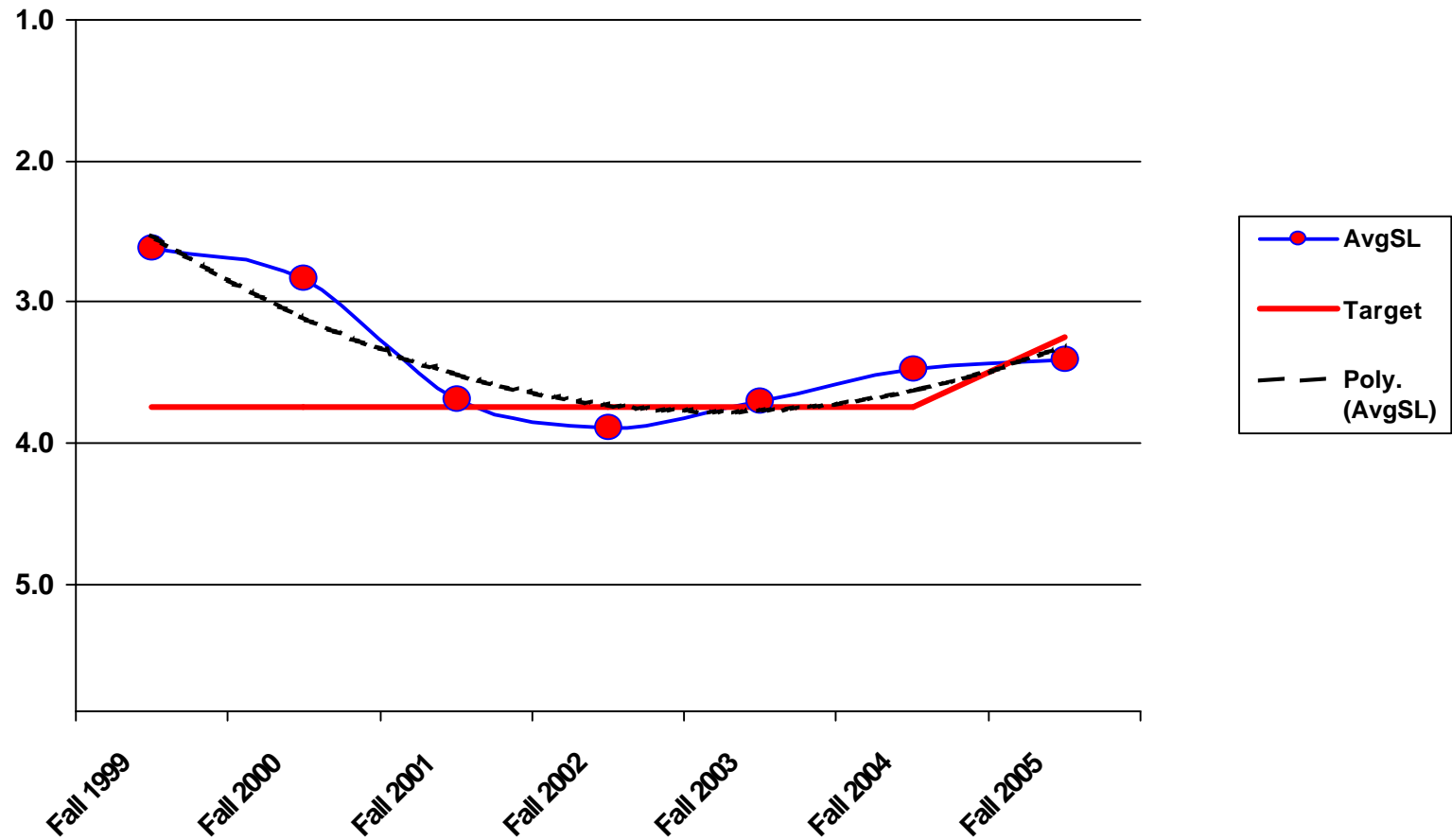
1A3 - Shoulder Maintenance  
Southwest Region



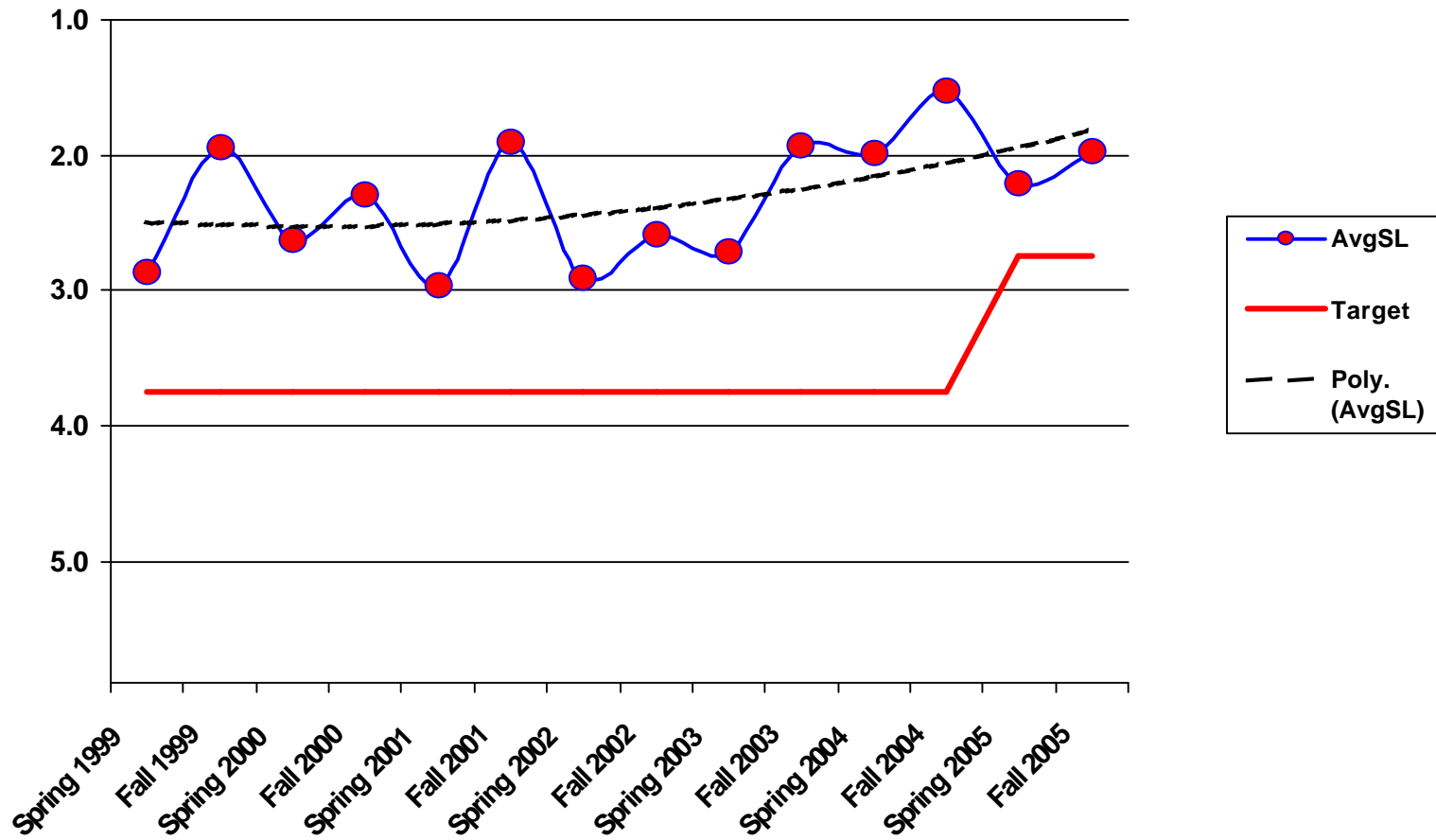
1A4 - Sweeping and Cleaning  
Southwest Region



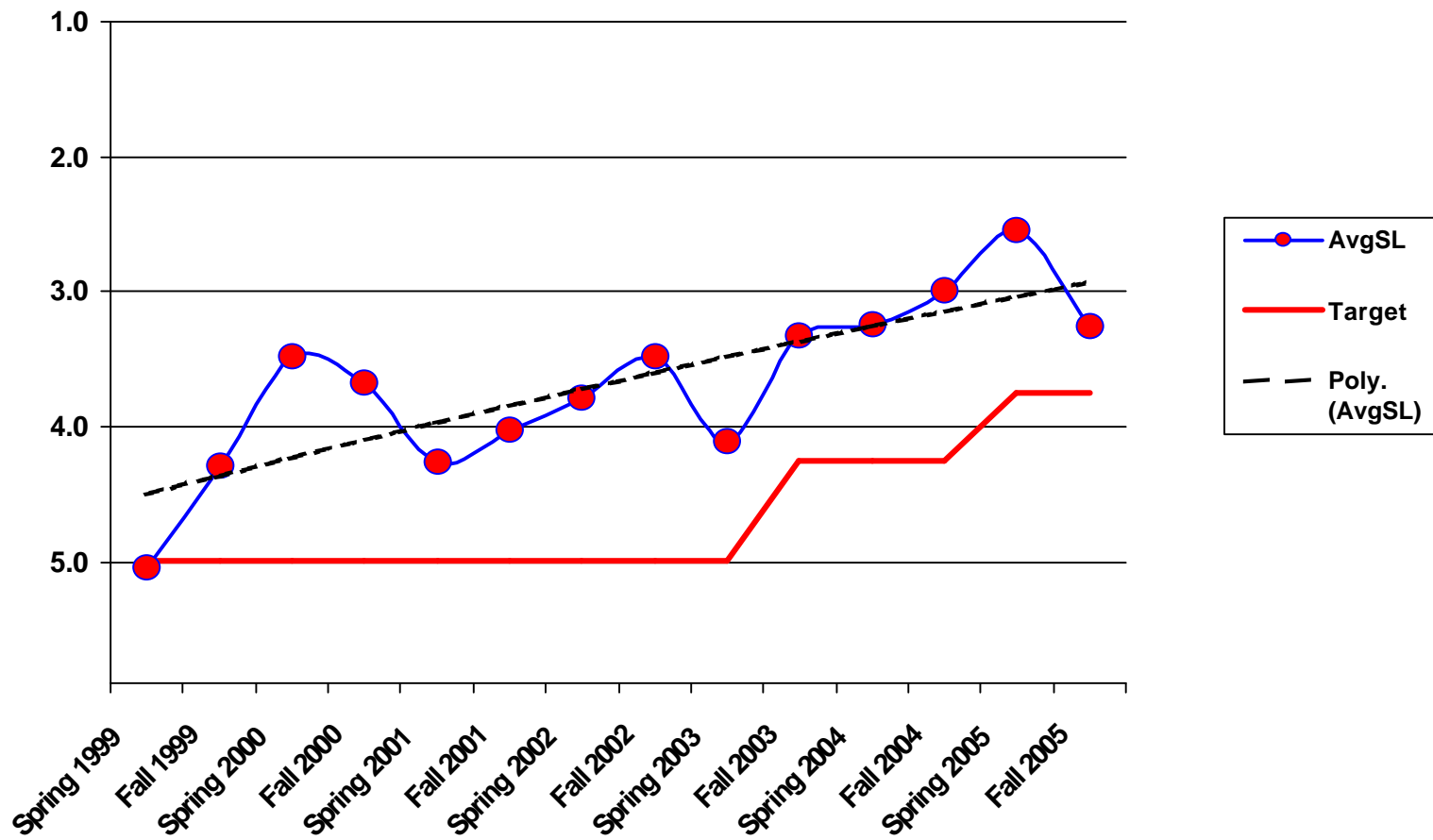
**1B1 - Safety Patrol**  
**Southwest Region**



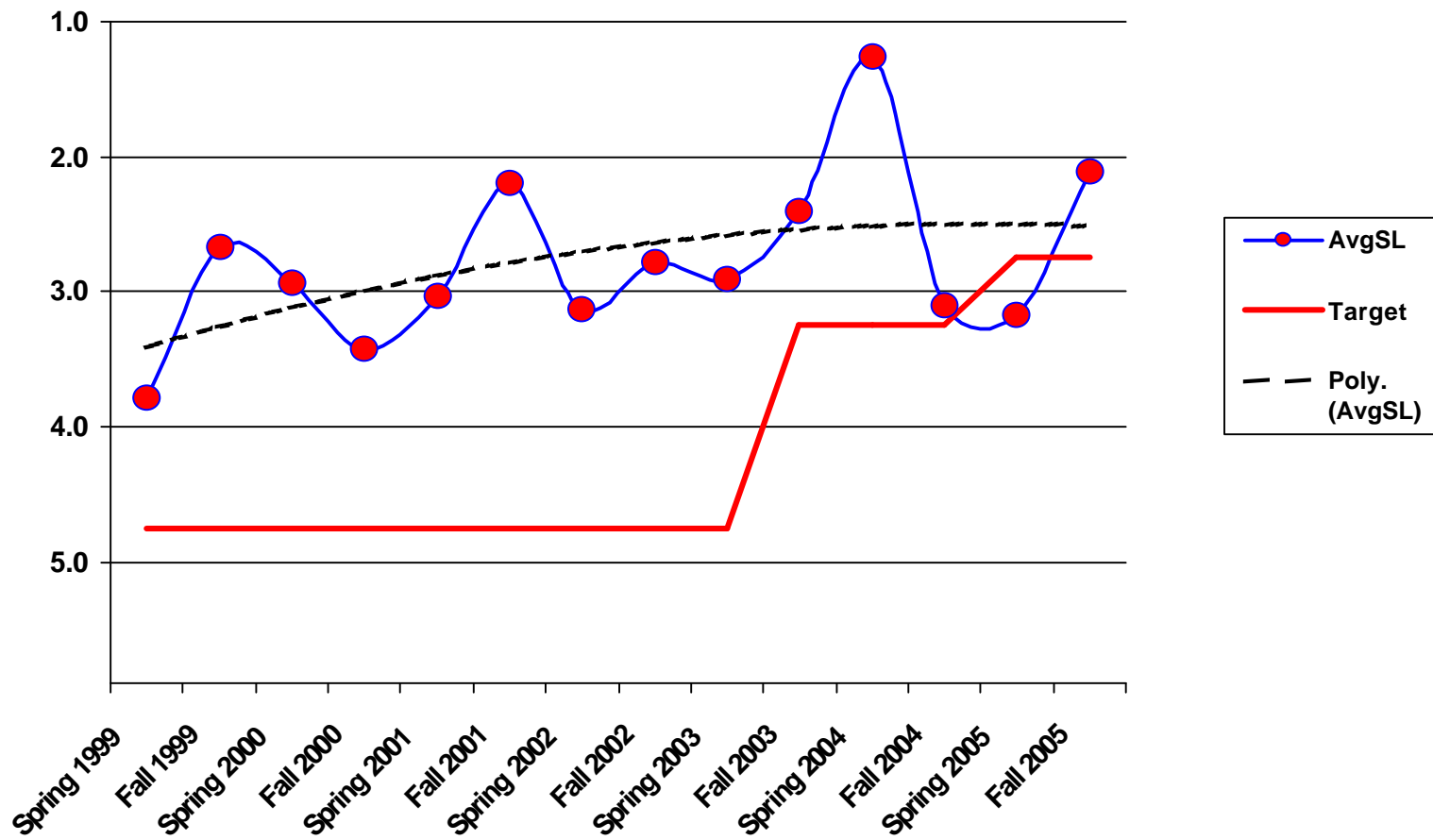
2A1 - Maintain Ditches  
Southwest Region



2A2 - Maintain Culverts  
Southwest Region

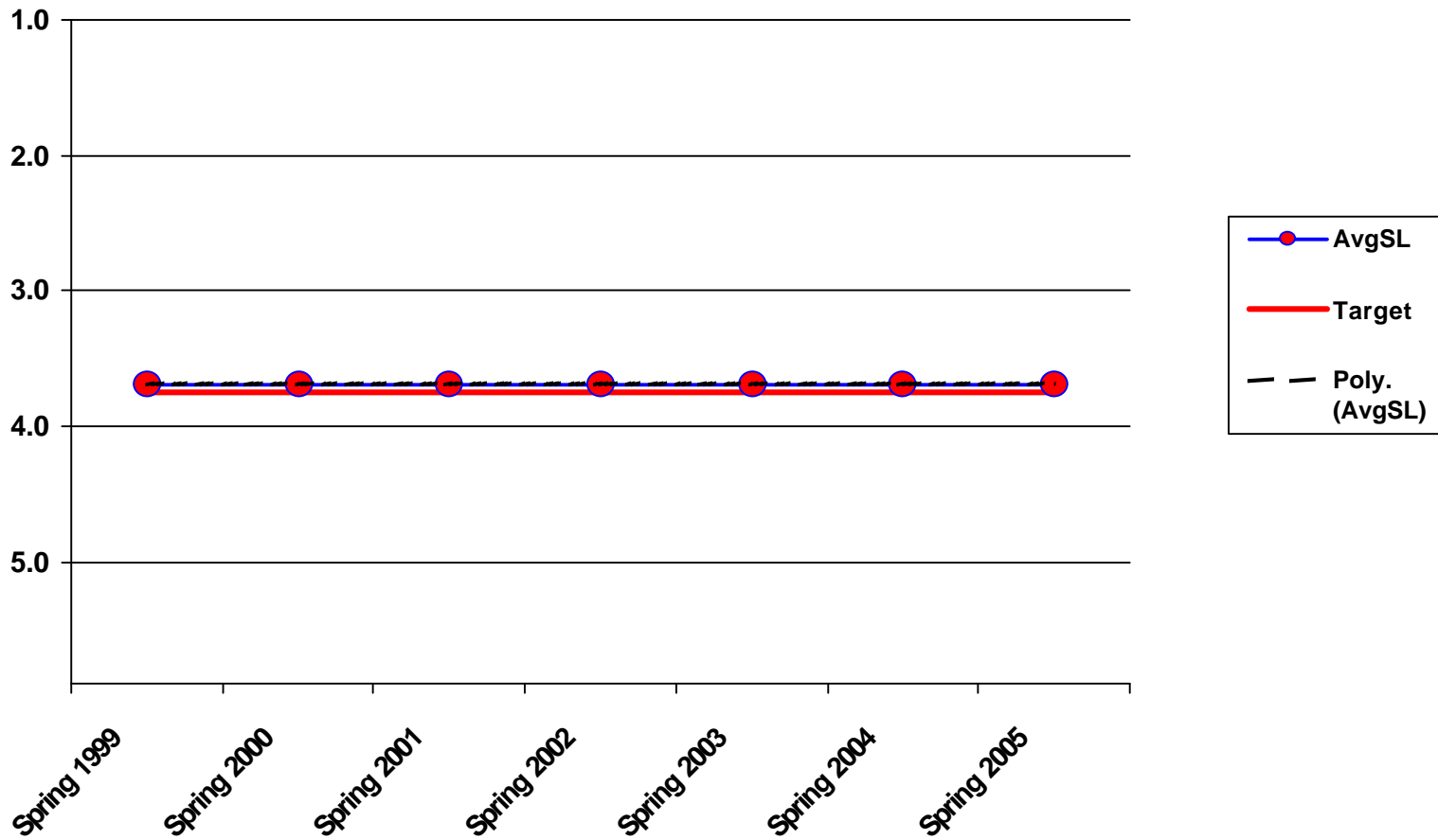


2A3 - Maintain Catch Basins and Inlets  
Southwest Region

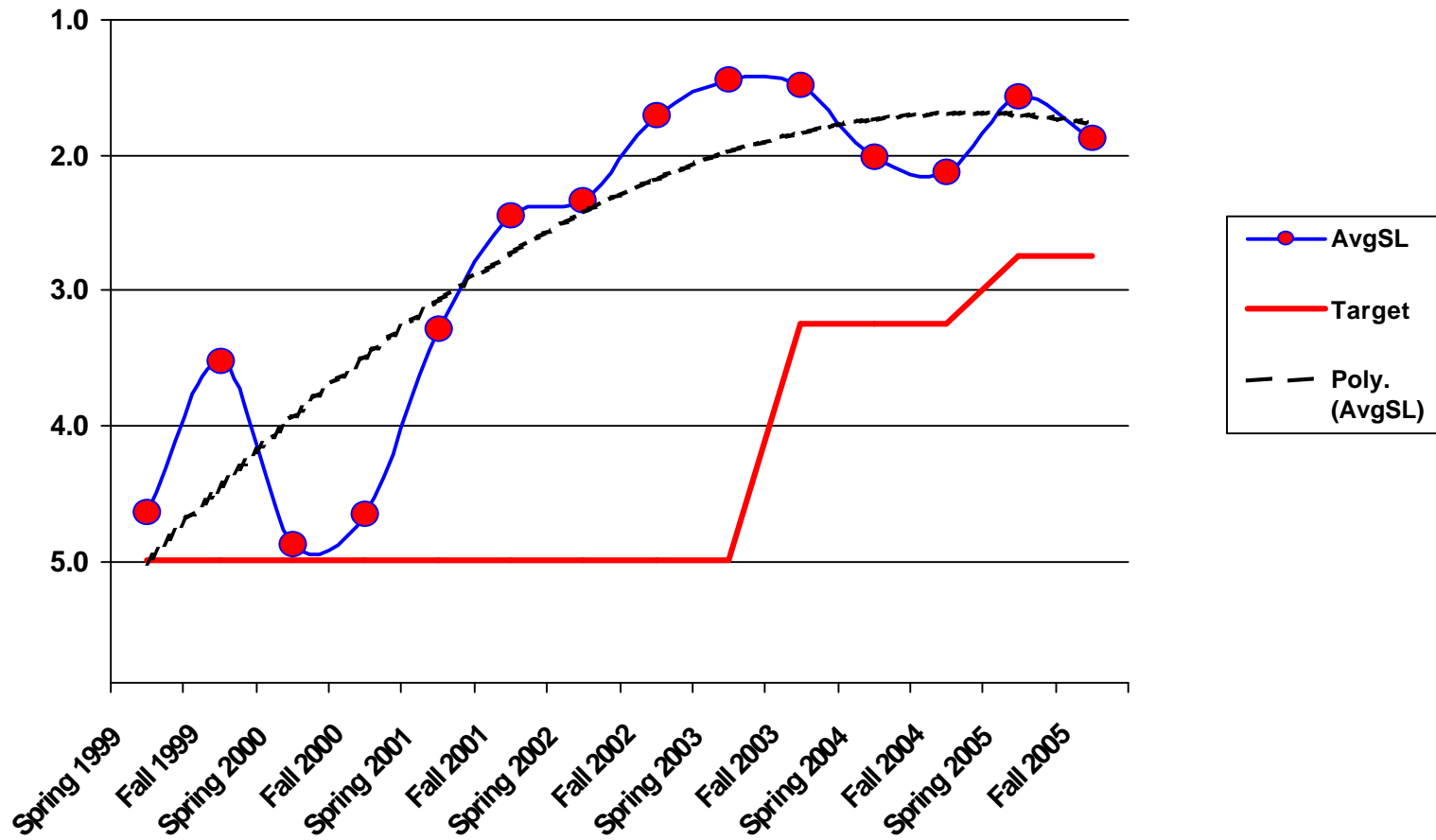




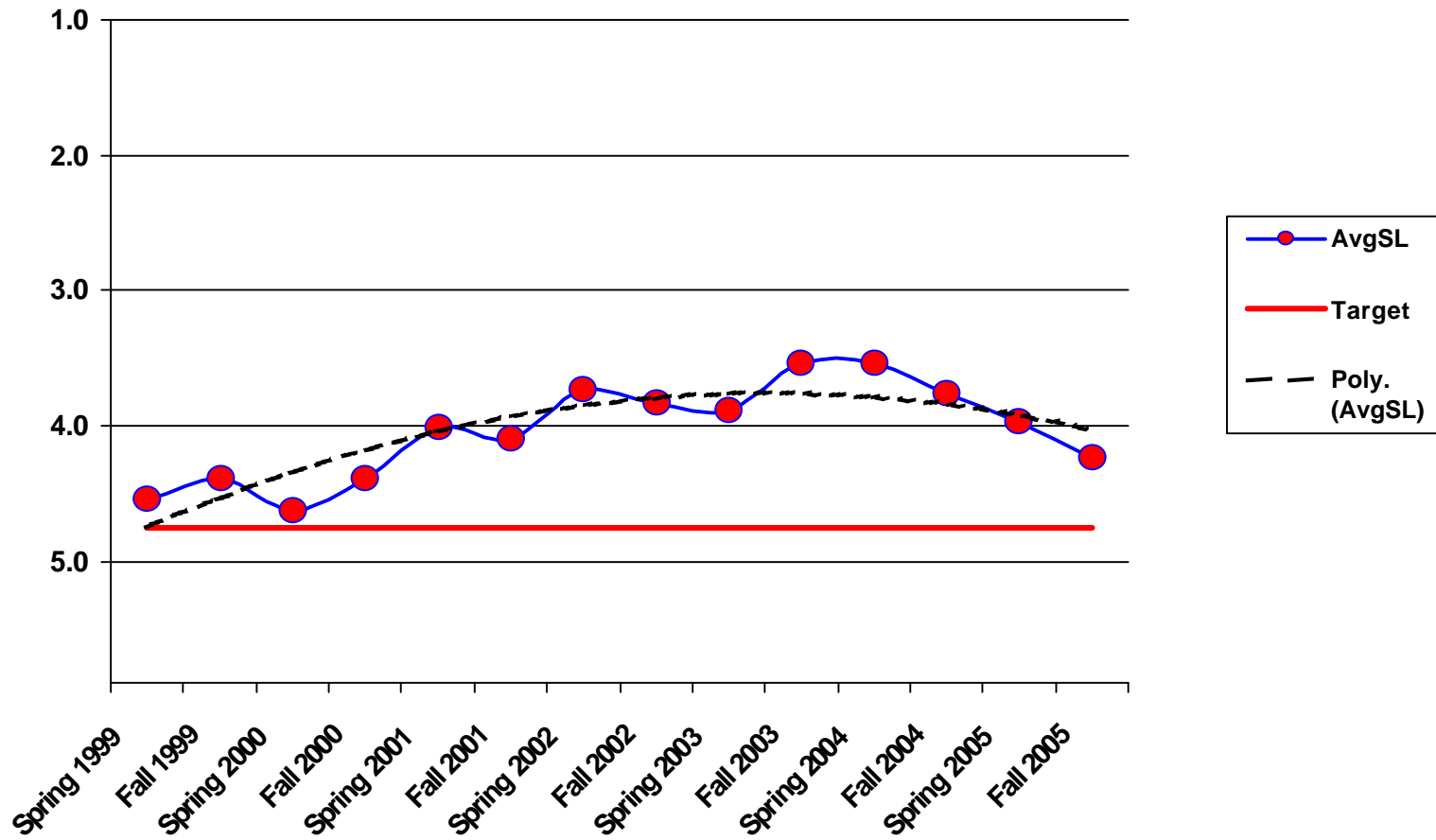
**2A4 - Maintain Detention/Retention Basins**  
**Southwest Region**



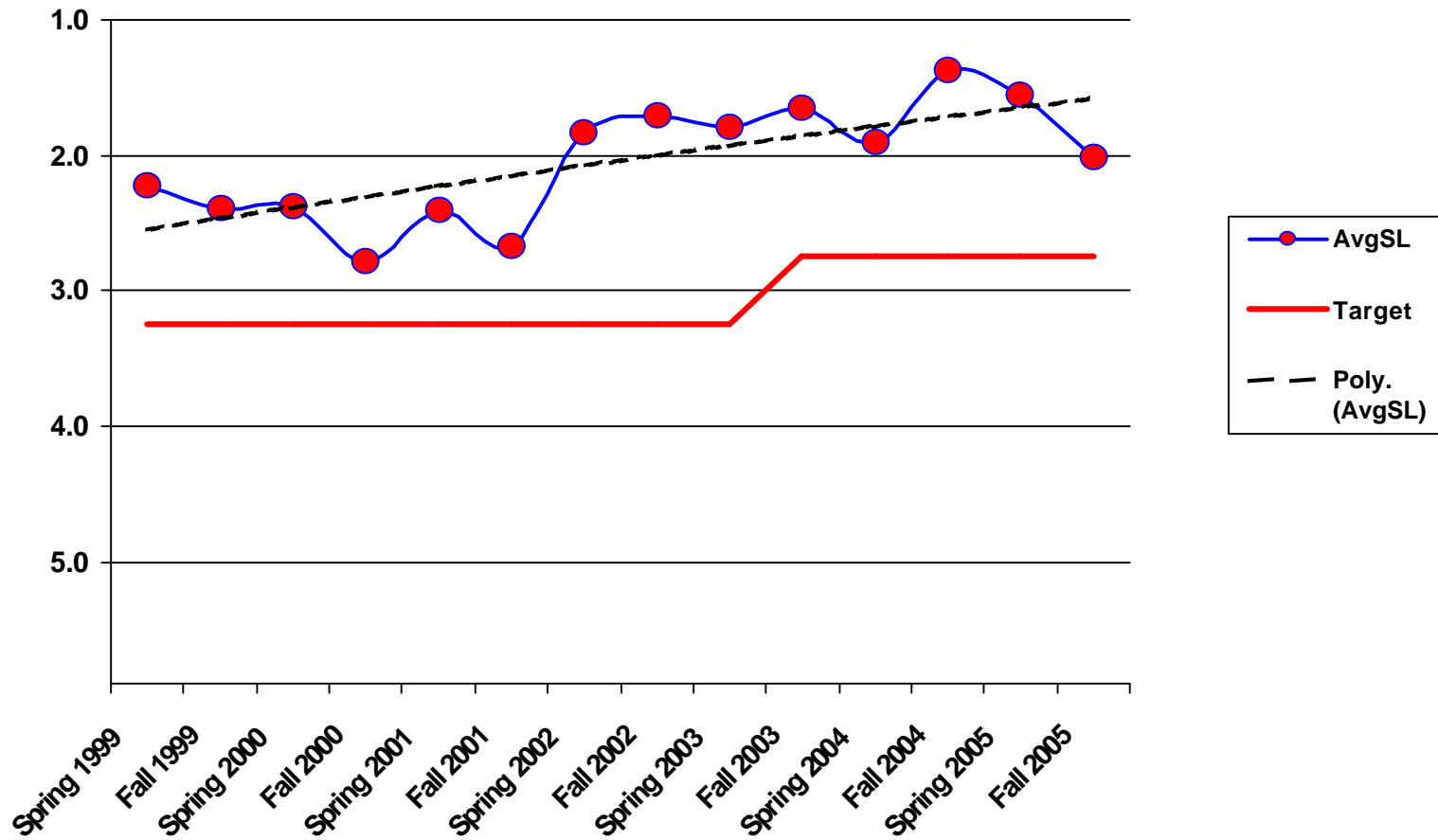
2A5 - Slope Repair  
Southwest Region



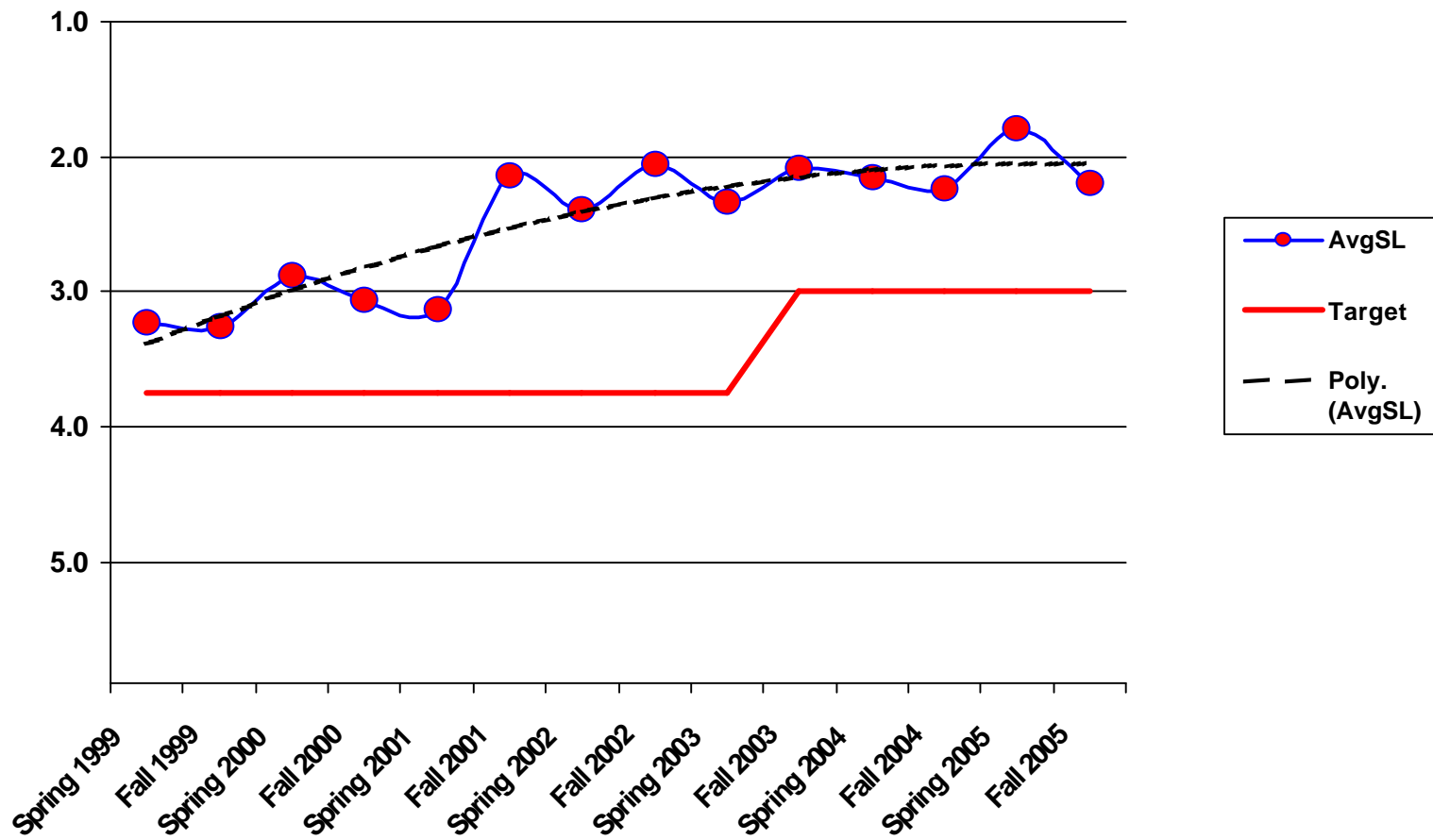
3A1 - Litter Pickup  
Southwest Region



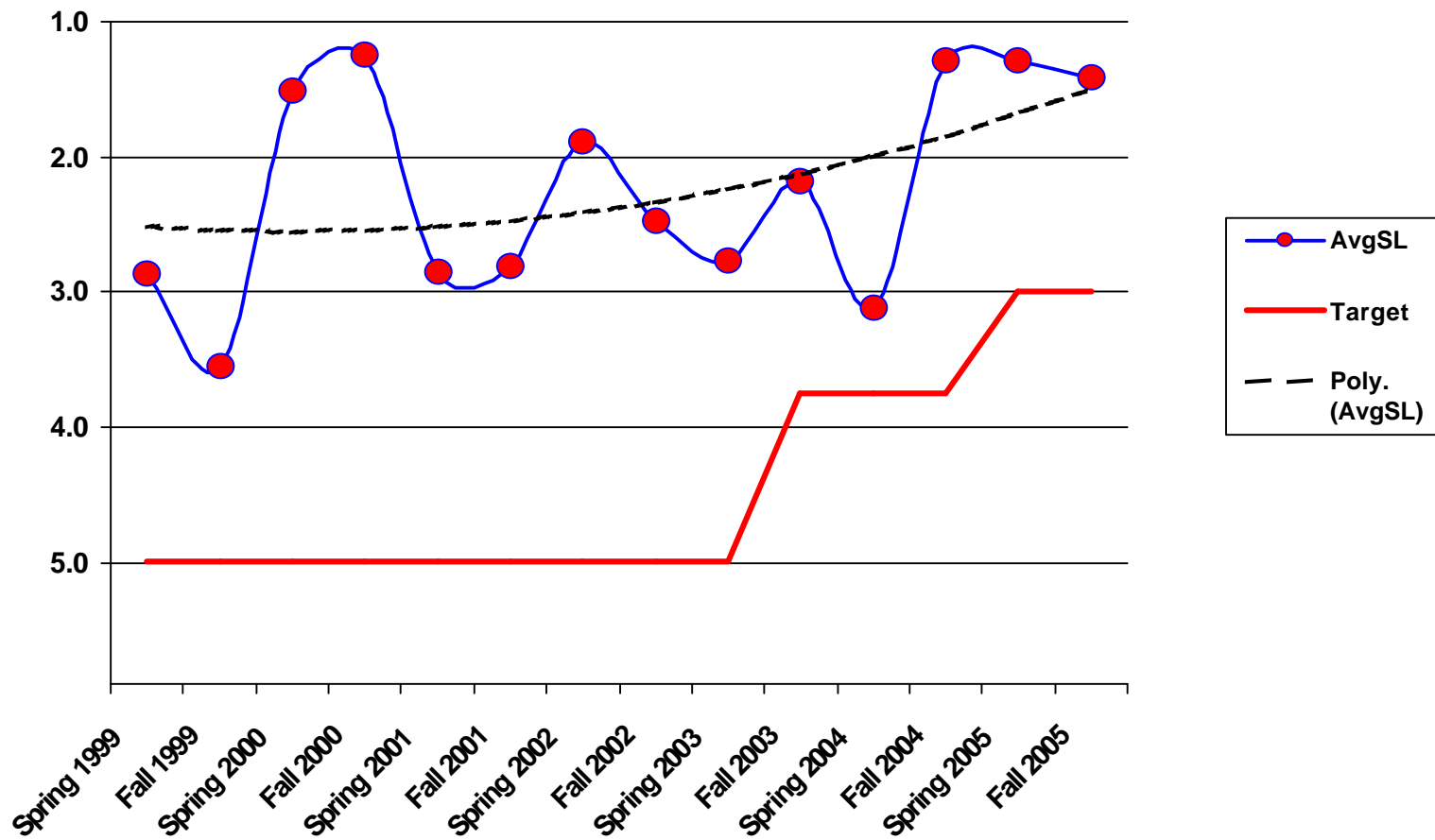
3A2 - Noxious Weed Control  
Southwest Region



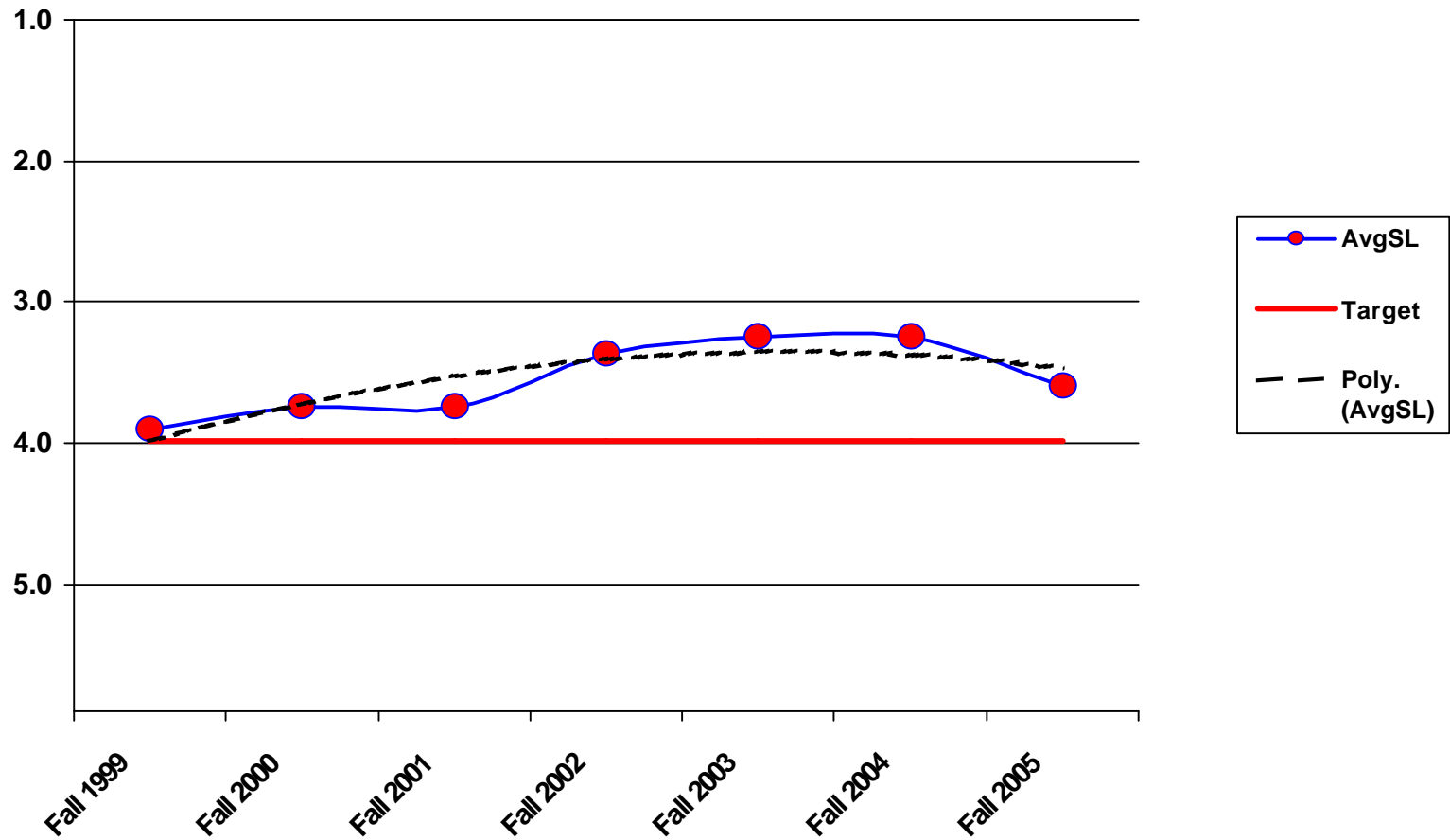
3A3 - Nuisance Vegetation Control  
Southwest Region



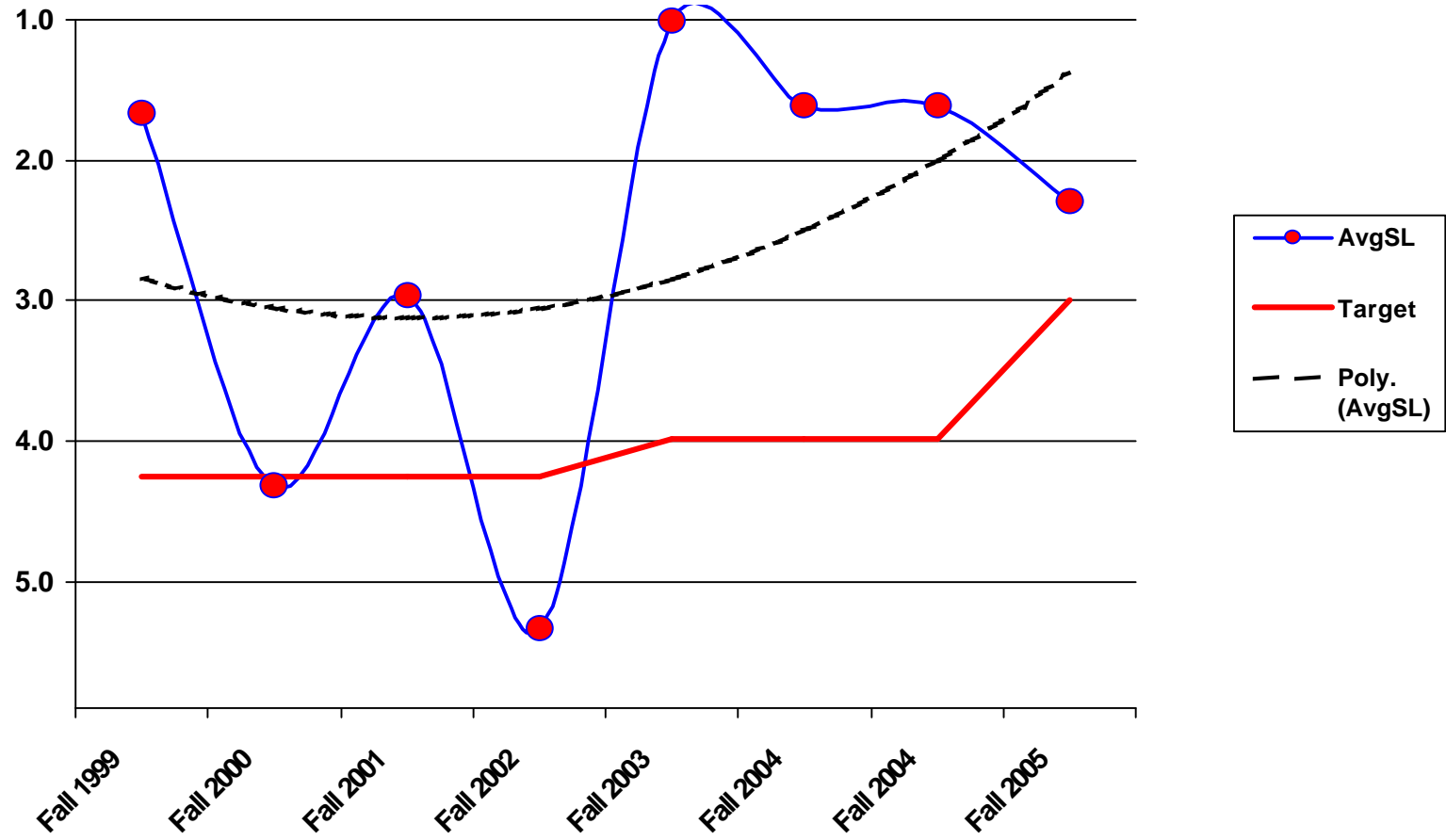
3A4 - Control of Vegetation Obstructions  
Southwest Region



3A5 - Landscape Maintenance  
Southwest Region

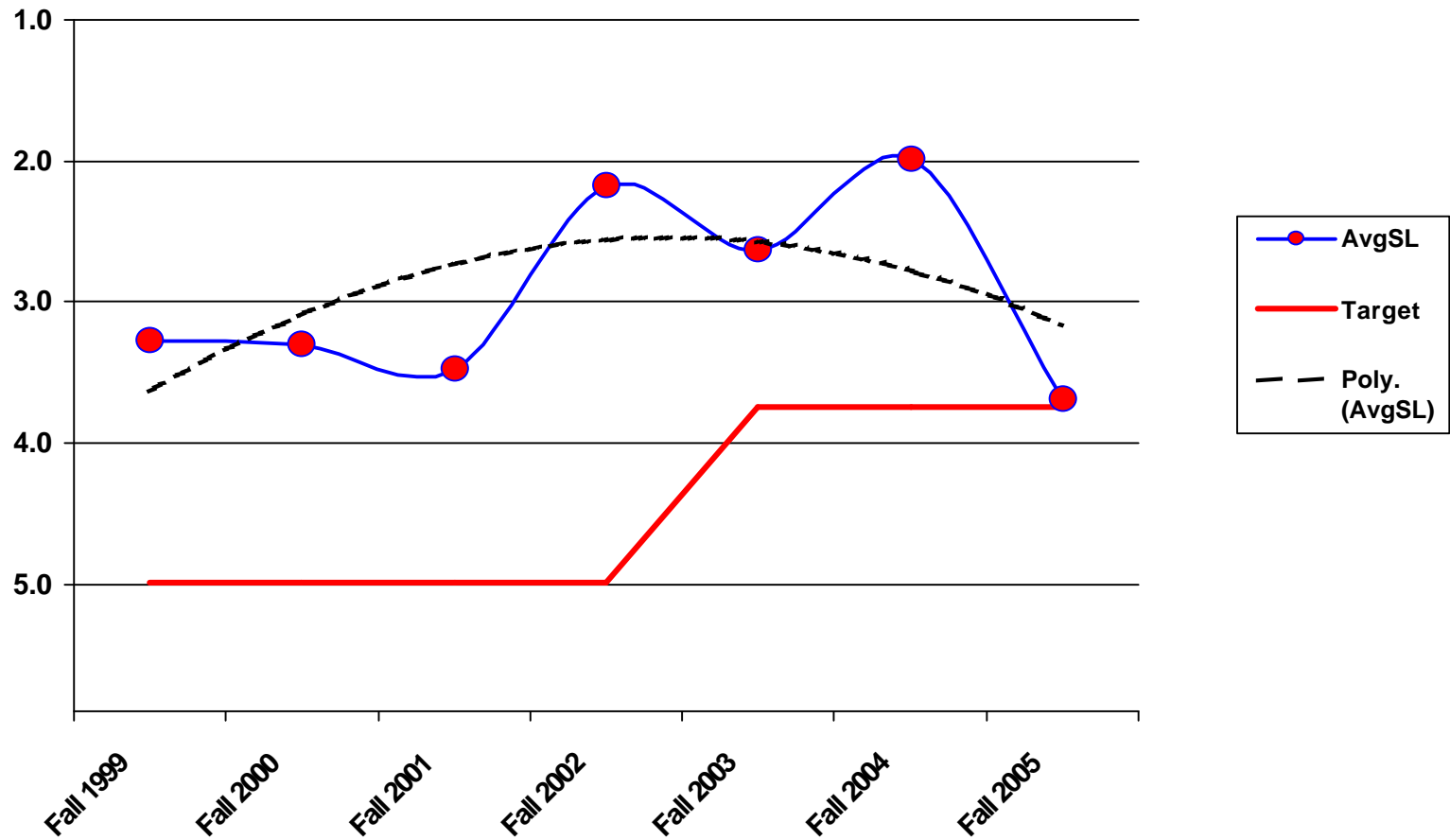


4A1 - Bridge Deck Repair  
Southwest Region

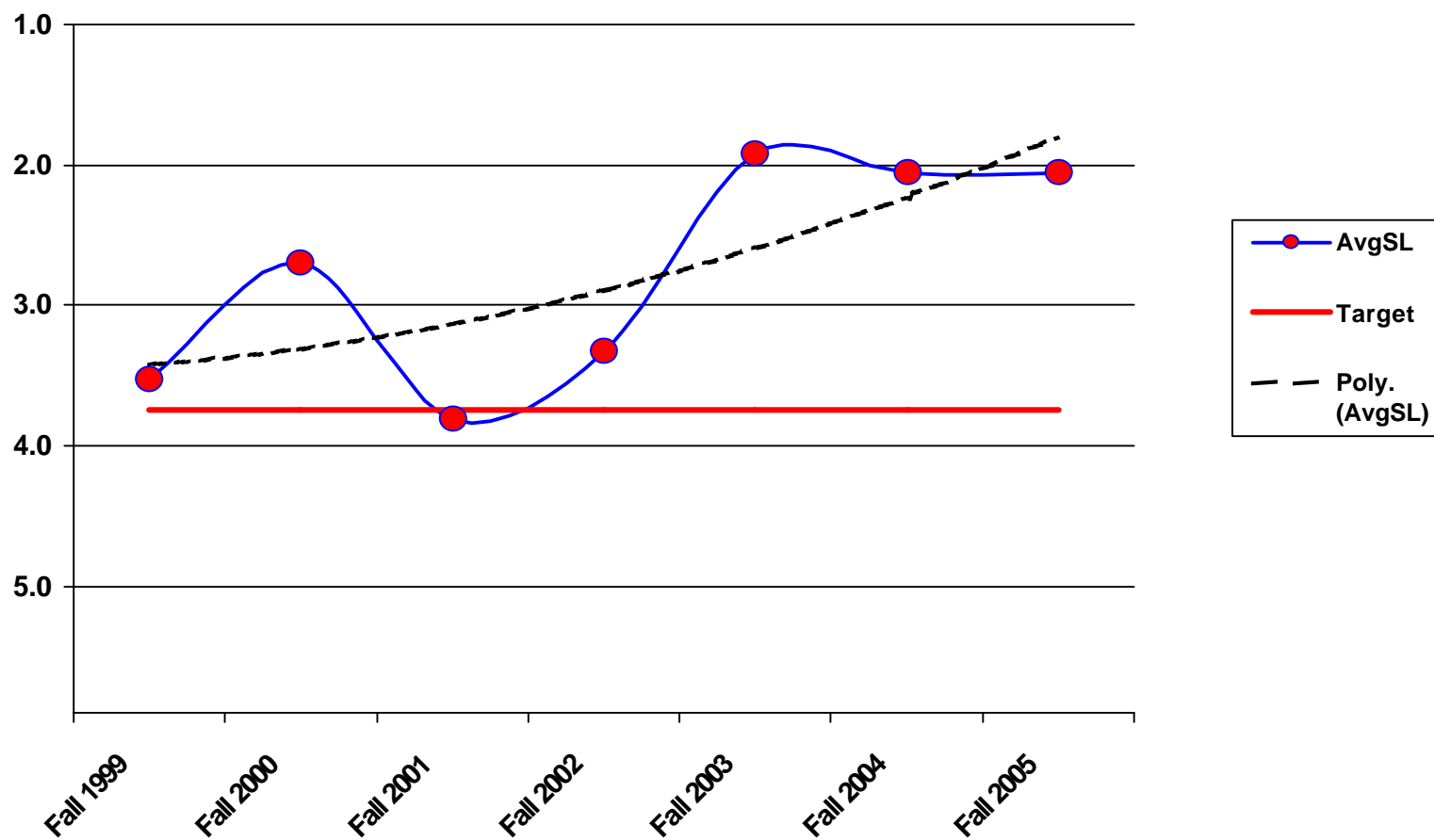




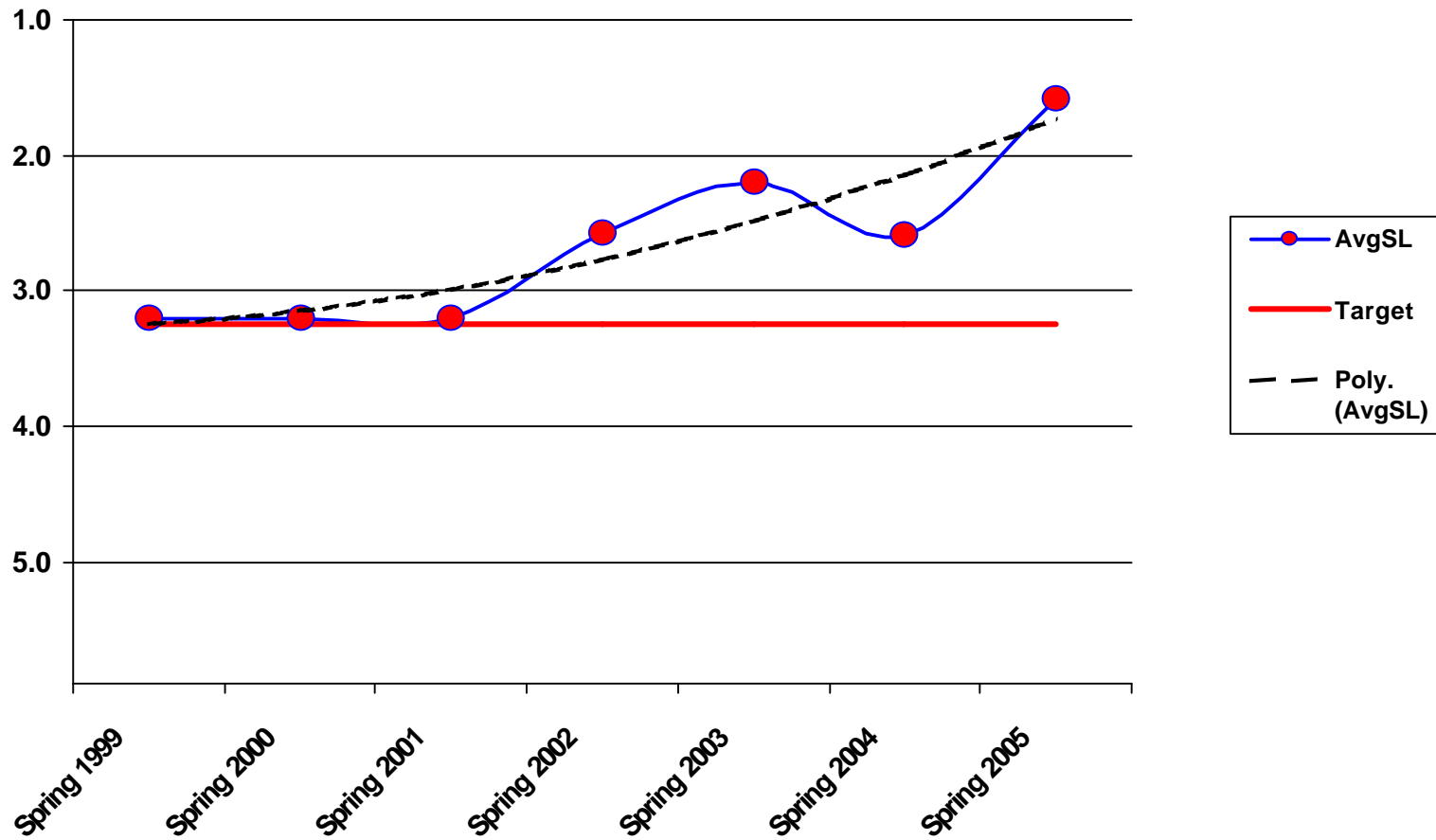
4A2 - Structural Bridge Repair  
Southwest Region



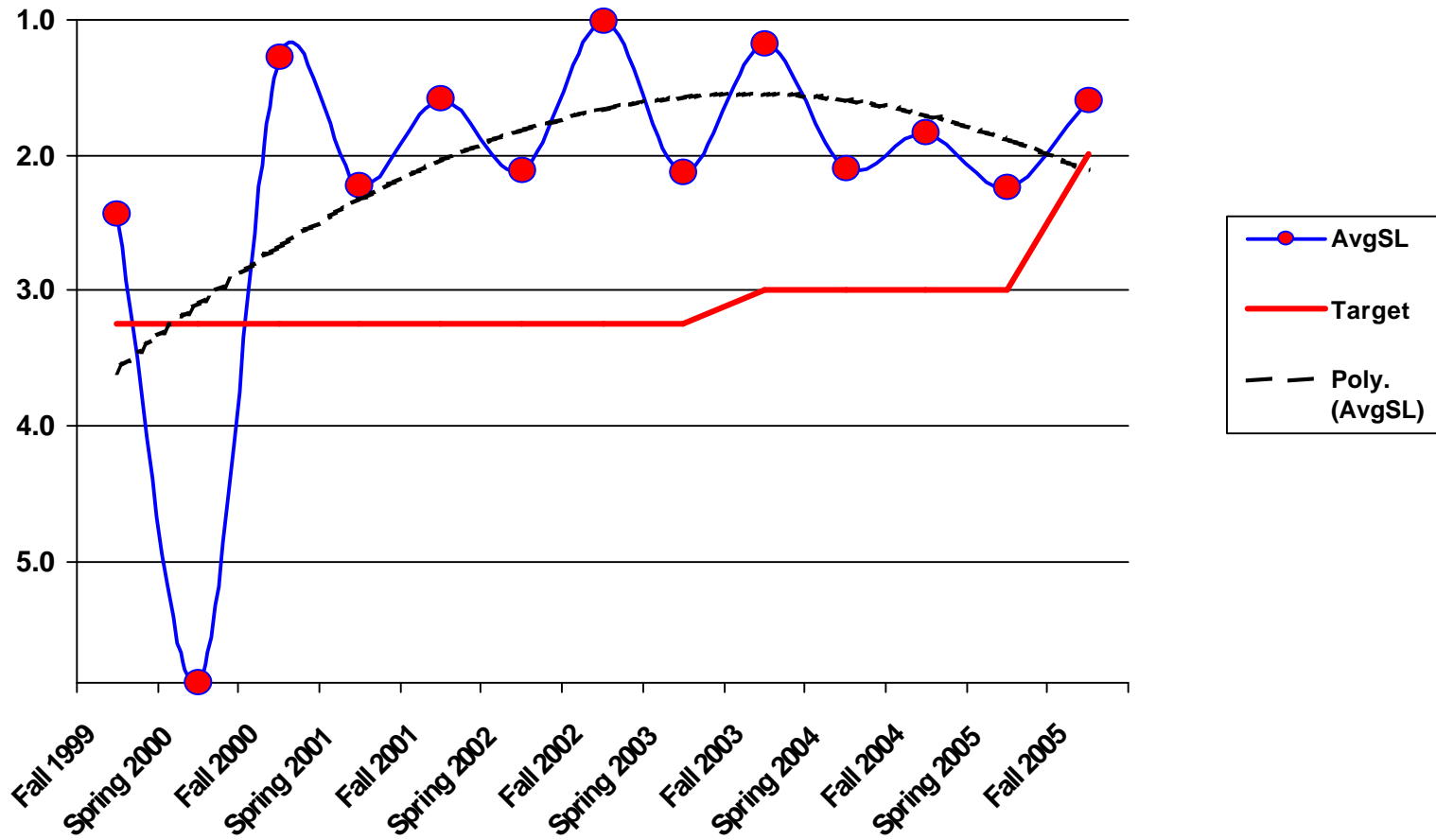
4A3 - Bridge Cleaning  
Southwest Region



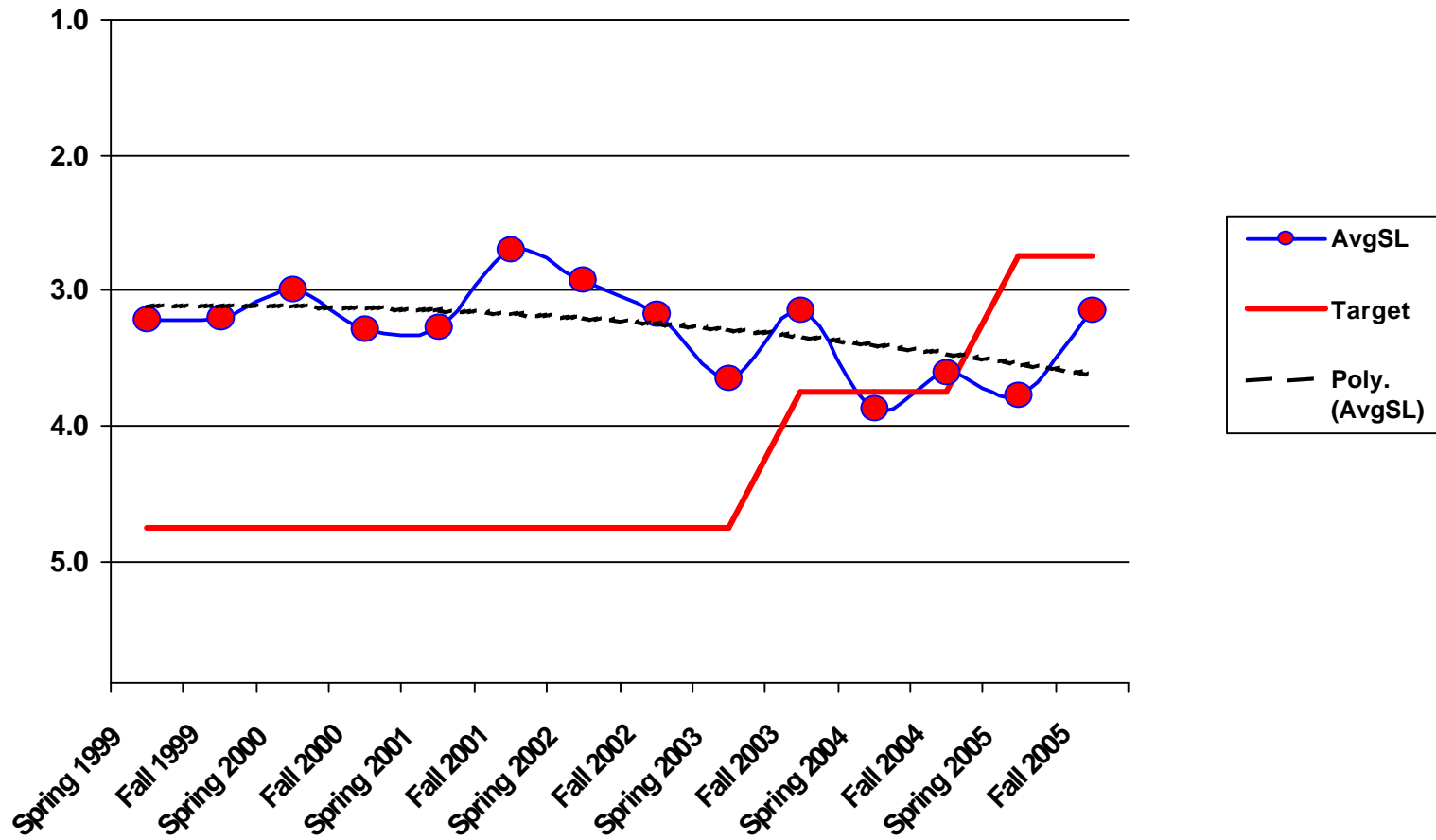
5B1 - Snow and Ice Control Operations  
Southwest Region



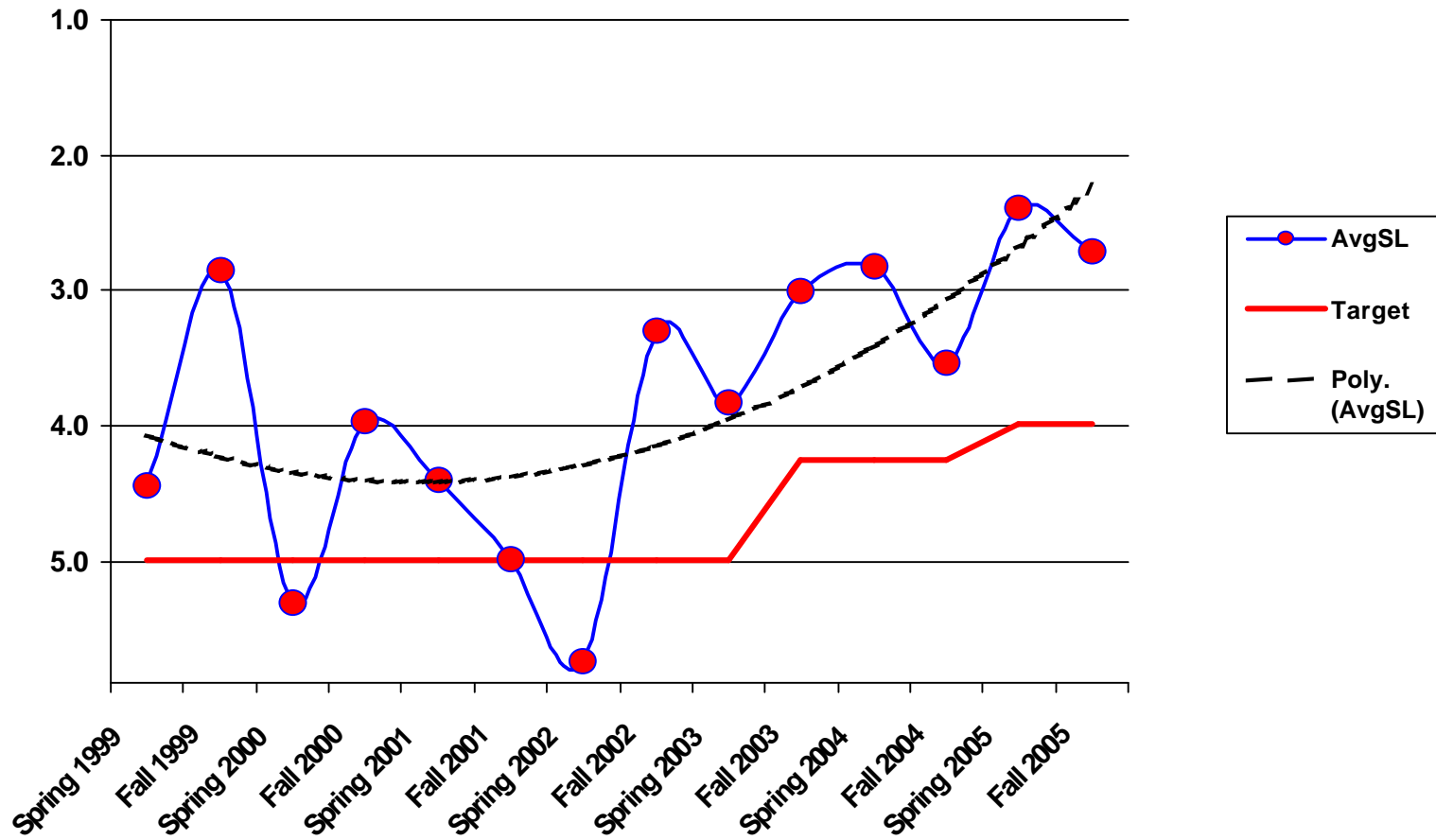
6A1 - Pavement Striping Maintenance  
Southwest Region



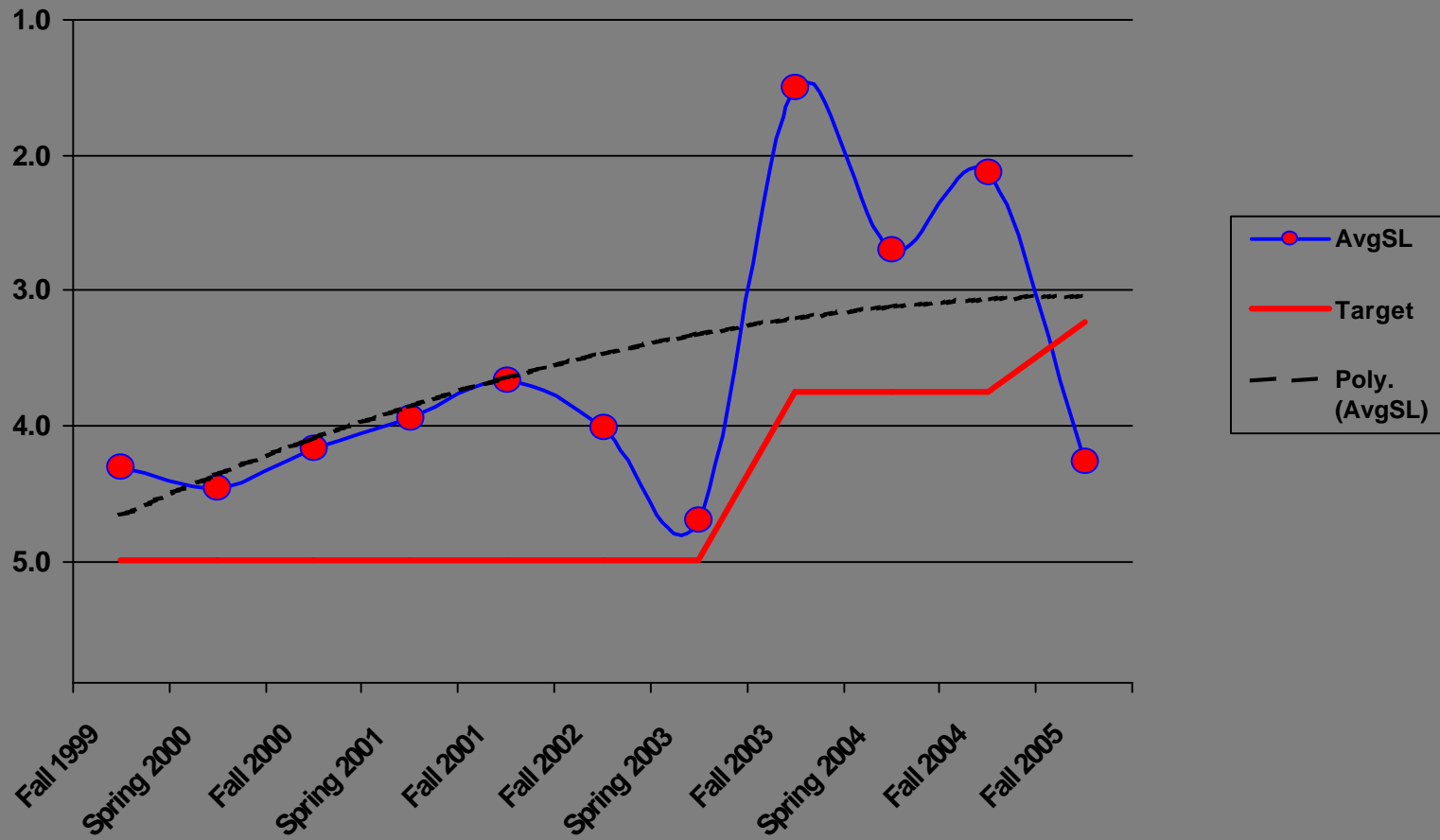
6A2 - Raised/Depressed Pavement Marker Maintenance  
Southwest Region



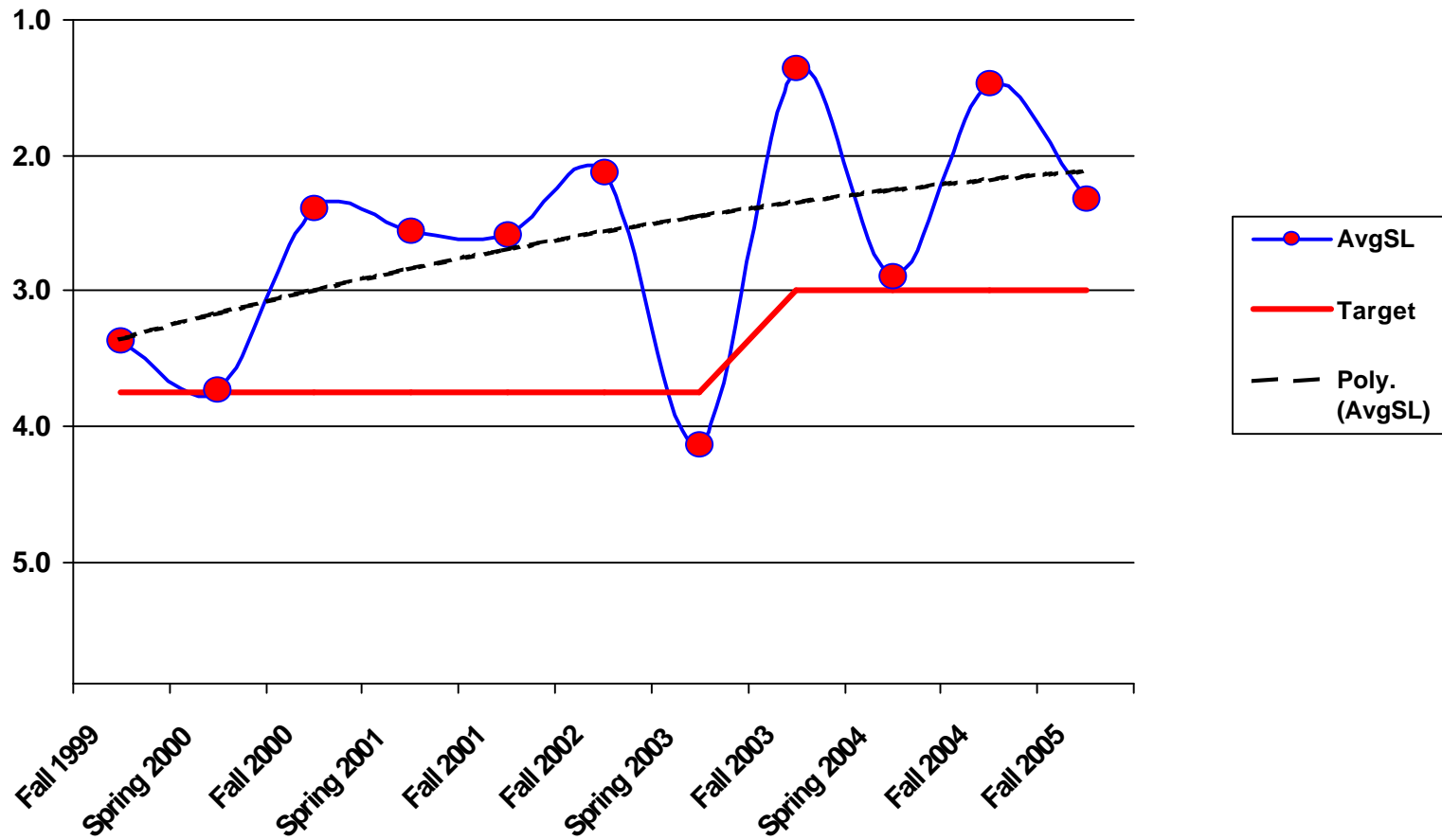
6A3 - Pavement Marking Maintenance  
Southwest Region



6A4 - Regulatory Sign Maintenance  
Southwest Region

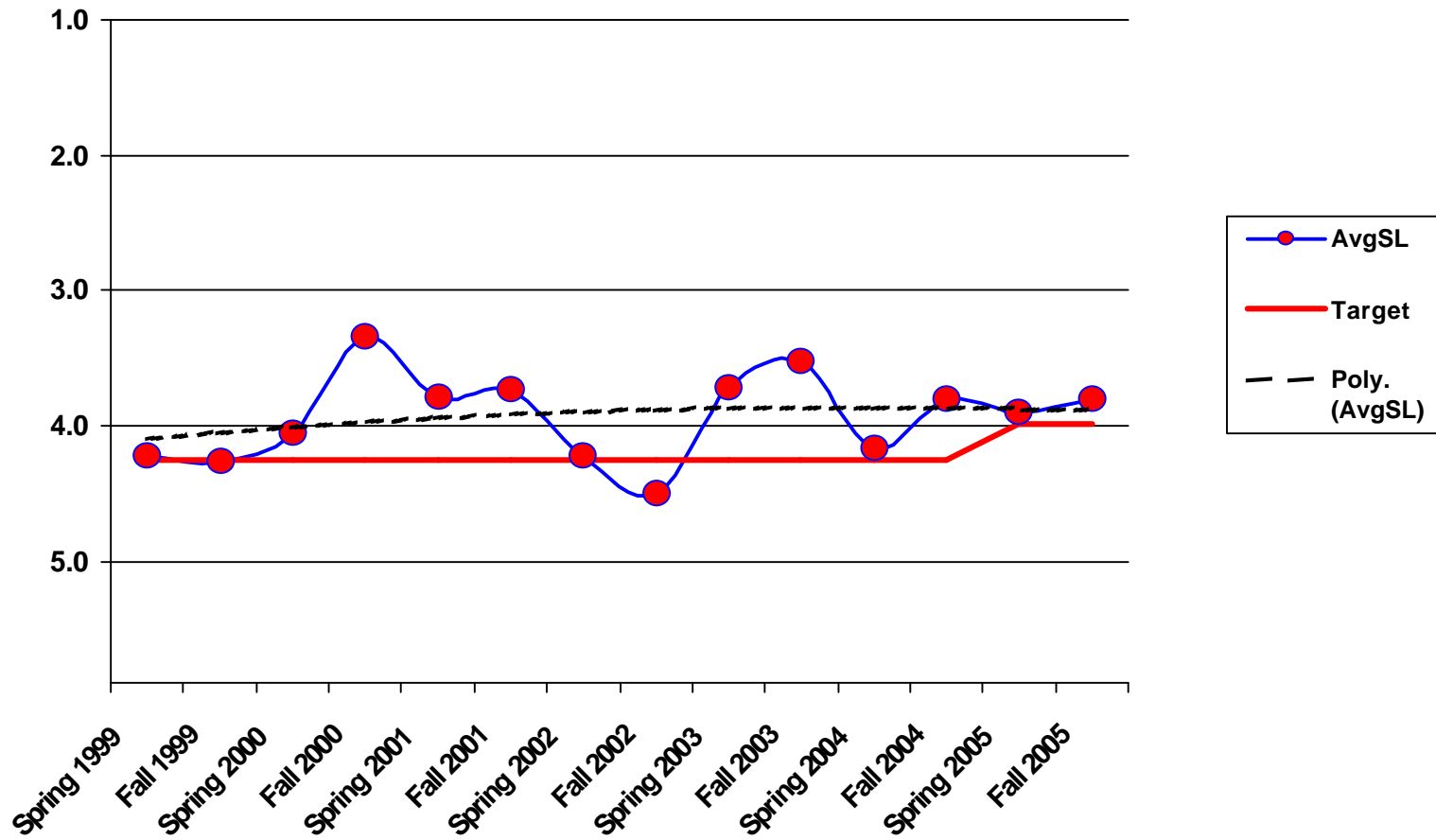


6A5 - Guide Sign Maintenance  
Southwest Region

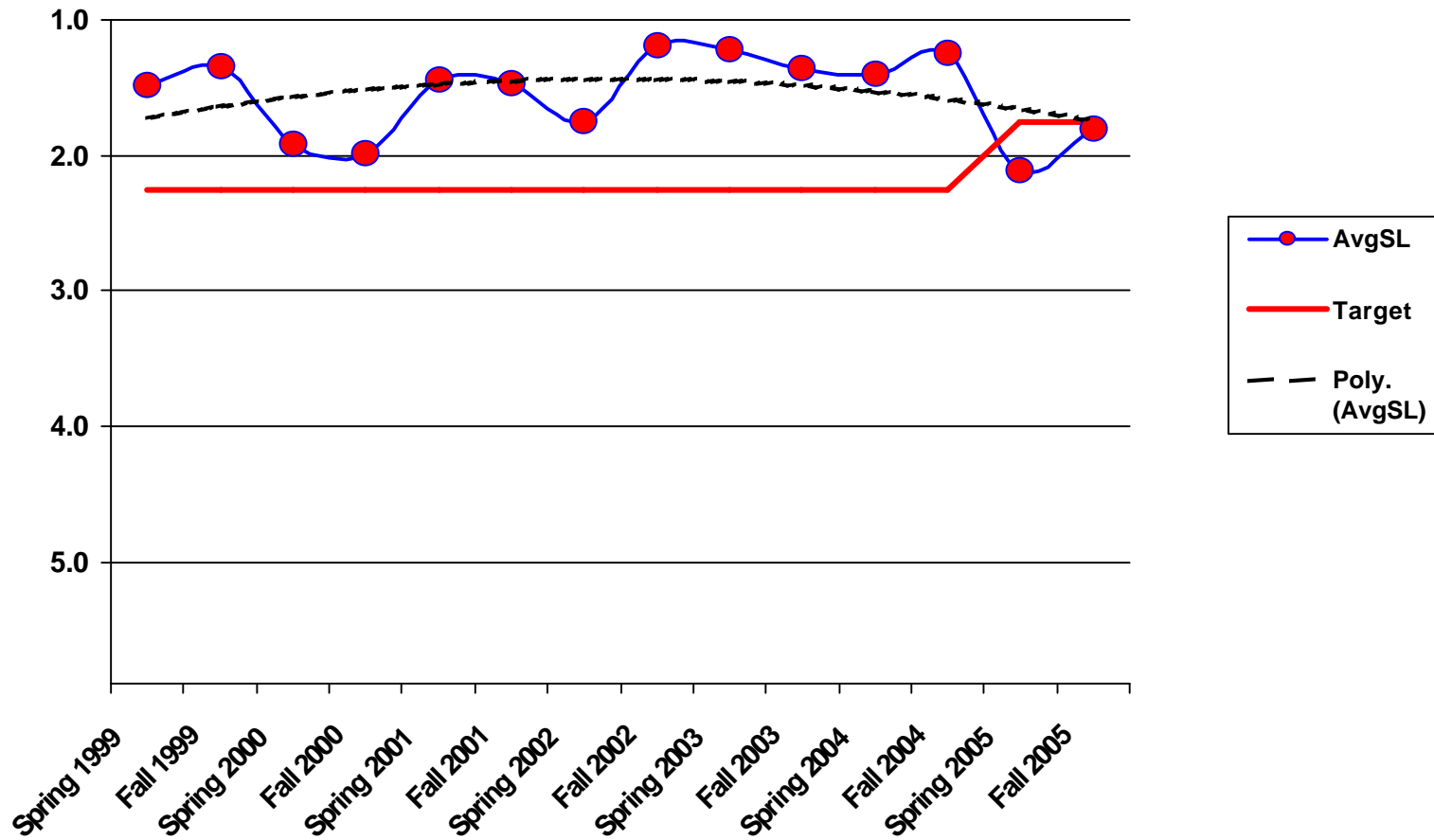




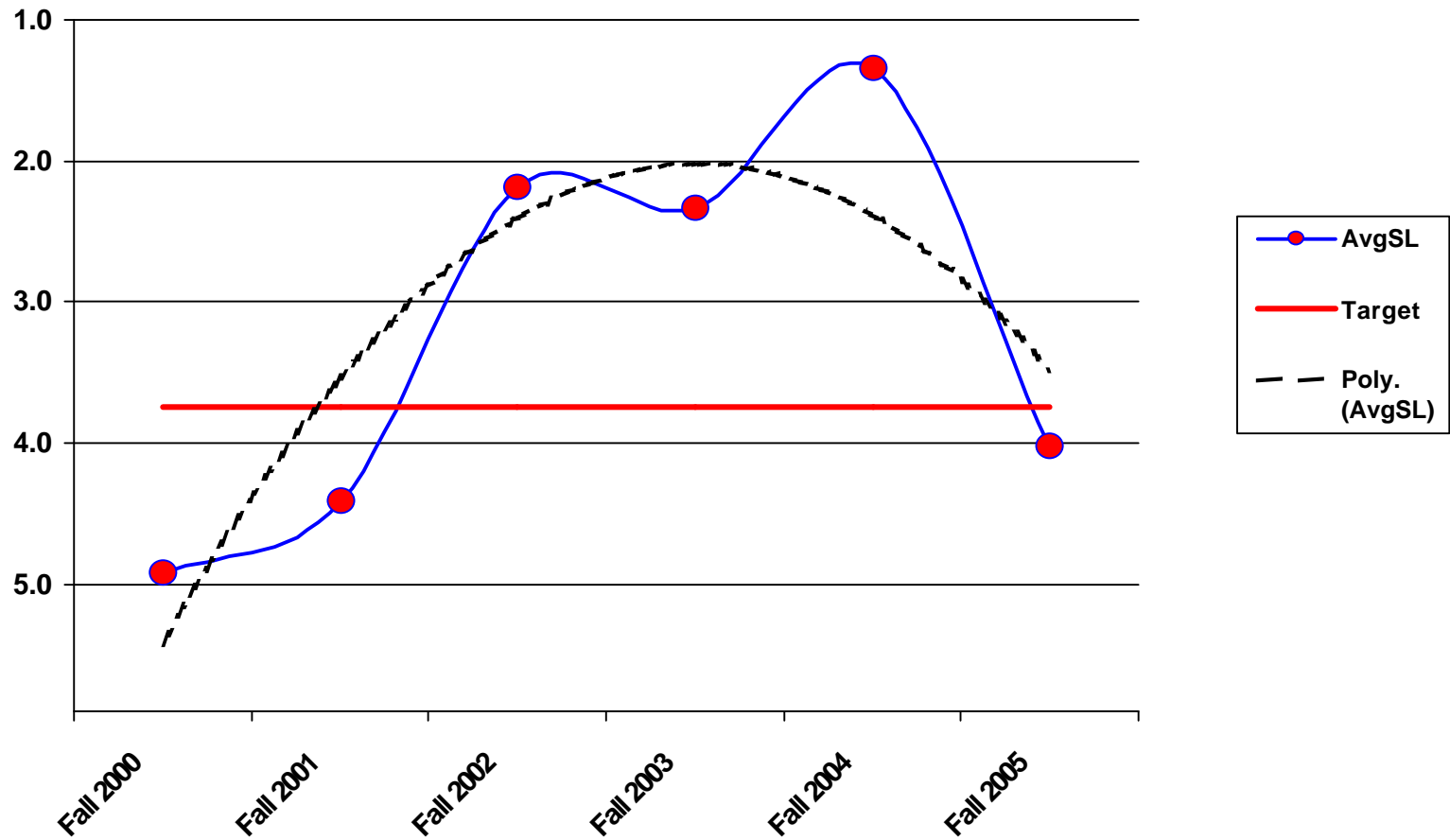
6A6 - Guidepost Maintenance  
Southwest Region



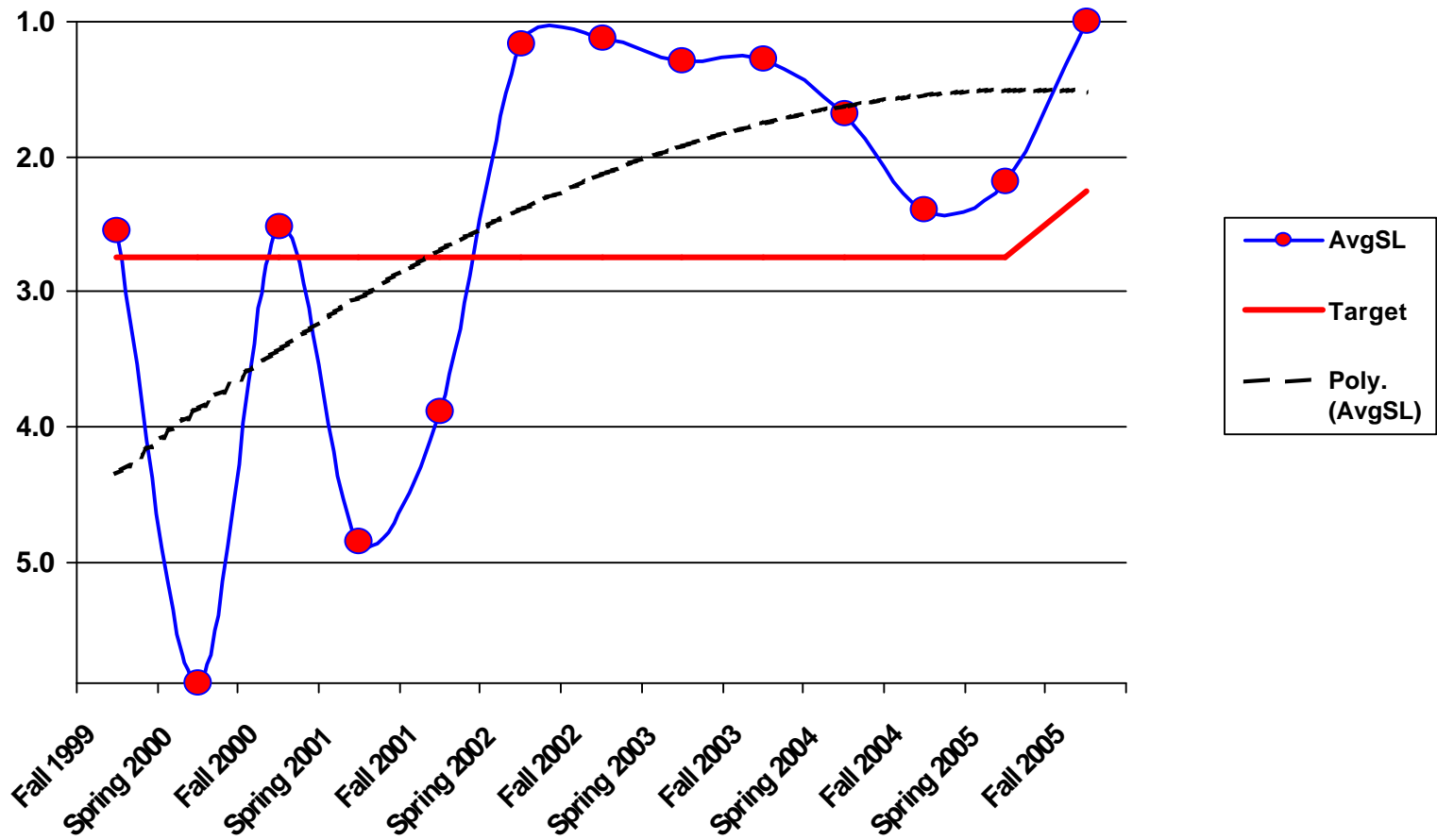
# 6A7 - Guardrail Maintenance Southwest Region



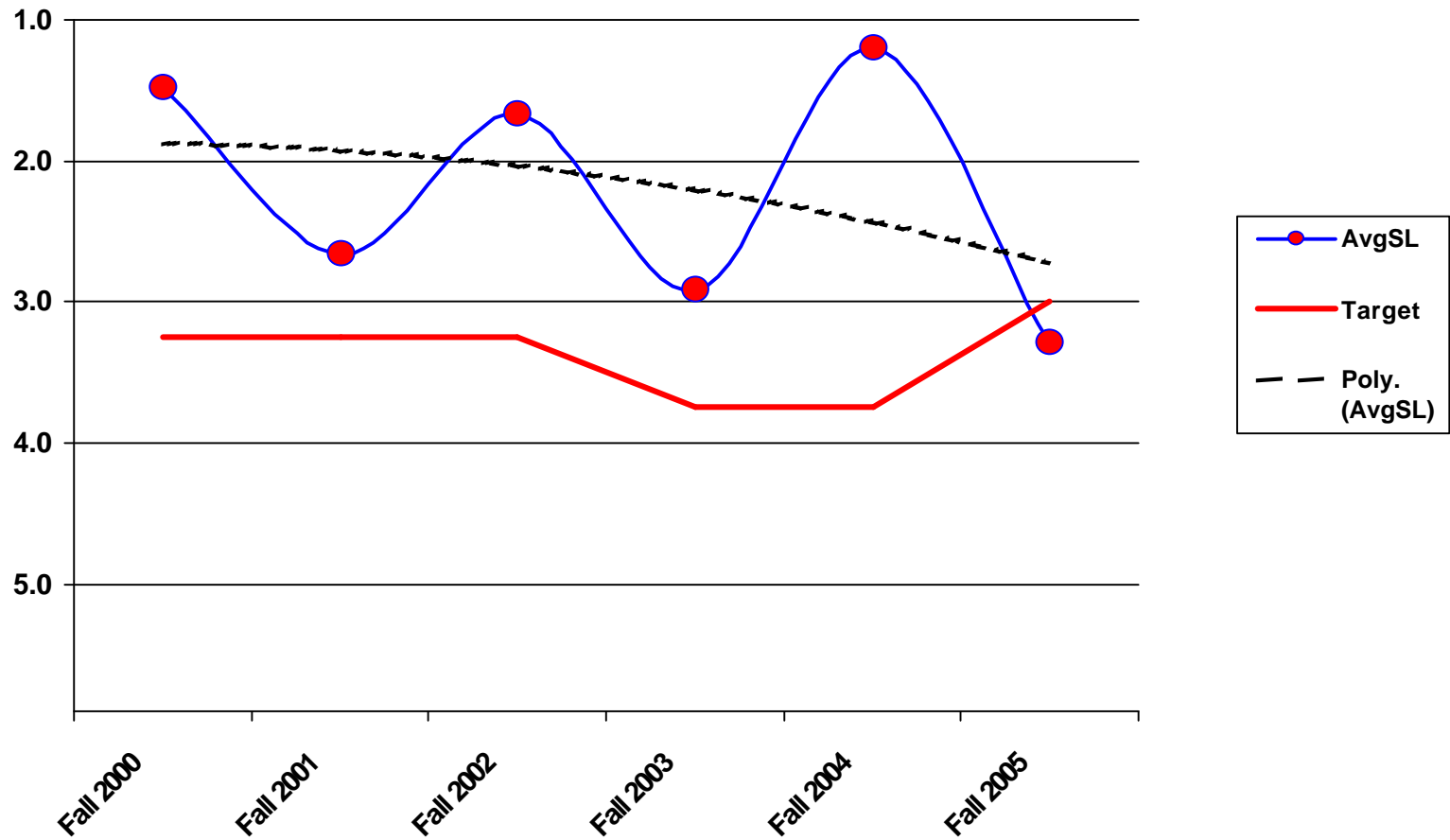
6B1 - Traffic Signal Systems  
Southwest Region



# 6B2 - Highway Lighting Systems Southwest Region



### 6B3 - Intelligent Traffic Systems Southwest Region



7B1 - Rest Area Operations  
Southwest Region

